

Alameda County ^{ac} ^{bh} Behavioral Health Care Services

MENTAL HEALTH & SUBSTANCE USE SERVICES

Welcome, Chet Valentino!

New Quality Improvement and Data Analytics Division Director



Following an extensive search and recruitment process, I am pleased to announce the appointment of Chet Valentino to the inaugural **Quality Improvement (QI) and Data Analytics (DA) Division Director** position!

As a valued member of our ACBH team, Chet brings with him over 20 years of behavioral health experience, with 10 of those years with ACBH. He started with the Department as an analyst in *Decision Support* (2012) and has been the Data Services Team (DST) Manager since 2016. **The Quality Improvement (QI) and Data Analytics (DA) Division Director** will report to the ACBH Quality Management Director position. Chet will officially start his new role on **April 3, 2023** and will work directly with Karen Capece, Interim Deputy Director, Plan Administrator as we work to move forward towards the next phase of our Quality Improvement efforts.

In this new role, Chet will be responsible for the consolidation of the Quality Improvement (QI) Team and the Data Services Team (DST). This is consistent with Behavioral Health integrated reporting requirements, data improvement efforts, and overall accountability measures that continue to drive system change for county behavioral health systems. Locally, External Quality Reviews have highlighted the ACBH value and strength in data-driven decisions; engagement with broad stakeholders to improve beneficiary experience, service access, timeliness; and its careful and planful attention to performance-based outcomes. From the lens of continuous quality improvement, the consolidation will streamline and build upon the department's strengths and successes. Chet's passion for promoting equity and wellness and his love for all things Data Science has been a driving force spanning his entire career.

Before joining our County, Chet worked at an inpatient psychiatric hospital on the East Coast for six years, completed a Masters in Experimental Psychology, launched a social welfare focused Statistics Consulting company, and was a lead statistician for the Firm Davis Ja. & Associates. His diverse background in healthcare has shaped his perspective and approach towards quality improvement and data analytics. Chet's first experience working in healthcare was as an actor, playing the role of a patient with Mental Illness for a Medical School MH final exam. This experience has given him a unique perspective on the patient experience and the importance of quality improvement in healthcare. In his free time, Chet studies dance, drums and Italian; teaches meditation.

Please join me in welcoming **Chet Valentino** to this new position and to this new role within ACBH!



Employee Work Location

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Employee's Email Address

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