



ACBH-Information Systems Notification

Date and Time: 06/21/2023 @ 4:30 PM

A new Clinicians Gateway-SmartCare app is coming on July 1, 2023.

Due to the transition to SmartCare on 7/1/2023, and new billing rules from CalAIM, new instances of Clinicians Gateway (CG) are required. We have kept changes as minimal as possible. The look and feel of the new CG-SmartCare will be very familiar to current CG users.

Links to the new CG-SmartCare environments (MHS and SUD) will be made available to users on July 1, 2023.

These new versions of CG-SmartCare are for entering services dated 7/1/2023 and later. The existing versions of CG-InSyst will remain available for several months to finish work on services dated up to 6/30/2023. Providers will login to either CG-InSyst or CG-SmartCare depending on the service date to be worked.

For MHS

Services to 6/30/23 use:	Clinicians Gateway MHS InSyst	downloads to InSyst MHS
Services 7/1/23 and later use:	Clinicians Gateway MHS SmartCare	downloads to SmartCare

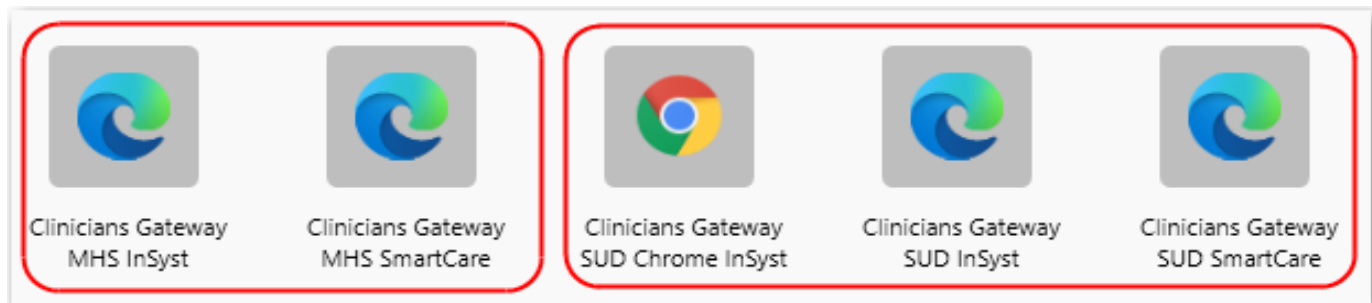
For SUD

Services to 6/30/23 use:	Clinicians Gateway SUD InSyst	downloads to InSyst SUD
Services 7/1/23 and later use:	Clinicians Gateway SUD SmartCare	downloads to SmartCare

- Users must **login to the appropriate CG** depending on the date of service.
- Users should use their **ACBH Network username** to log into the new CG-SmartCare environments
- Active staff, clients, and program enrollments will be transferred to the new CG-SmartCare environments
- Transferred staff and clients will retain their existing ID #s in CG-SmartCare
- New Staff and clients will get new SmartCare IDs as they are created
- Historical client Progress Notes, Facesheets and current Plans will be uploaded to the new environment

For Citrix Users:

Citrix icons will be made available on 7/1/23. Note the InSyst version and the SmartCare version.



For Internal Users:

On the ACBH Home Screen, we will update the names on the existing links to include "InSyst". Additionally, on 7/1/23, we will add the new links to CG MHS SmartCare and CG SUD SmartCare.

The screenshot shows the ACBH SharePoint Home Screen. A red box highlights the 'My Tools' section, which contains links for 'Clinician's Gateway SUD' and 'Clinician's Gateway MHS'. The 'InSyst' label is being updated to 'SmartCare' for both SUD and MHS. A red callout box with arrows pointing to the 'InSyst' labels contains the following text: "On ACBH Home, Change names to Clinicians Gateway SUD InSyst, Clinicians Gateway MHS InSyst, Add links for CG SmartCare".

On ACBH Home, Change names to
Clinicians Gateway SUD InSyst
Clinicians Gateway MHS InSyst
Add links for CG SmartCare

More information will follow to describe the few changes that are incorporated into CG-SmartCare

- Service time format changing
- Service specific diagnosis field added
- Mode of Delivery field added
- Adding Preferred Name
- Use ACBH Network username to login