

FY 16-17 Client Engagement Data for MH Treatment					
RU	Provider Name	# Eligible clients open 30+ days	% Eligible clients with 2+ visits in their 1st 30 days	# Eligible clients open 60+ days	% Eligible clients with 4+ visits in their 1st 60 days
<b>Early Childhood MH Programs (14 Total Programs)</b>					
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	677	98%	606	98%
<b>School-Based Behavioral Health MH Programs (162 Total Programs)</b>					
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	2,502	96%	2,319	96%
<b>Child Welfare and Probation MH Programs (22 Total Programs)</b>					
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	1,099	98%	869	98%
<b>Other Child Outpatient MH Programs (34 Total Programs)</b>					
Various	CHILDREN'S HOSPITAL CPC	306	49%	323	18%
Various	PATHWAYS TO WELLNESS CHILD	141	62%	141	27%
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	1,895	78%	1,772	61%
<b>TAY Outpatient MH Programs (17 Total Programs)</b>					
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	450	85%	381	87%
<b>FSP MH Programs (11 Total Programs)</b>					
01NE1	FAMILY SVC OF SF PREP HYWRDTAY	19	37%	14	43%
01E82	E BAY COMM PREP SUTRO MH TAY	19	58%	14	50%
01EG1	ABODE SERVICES GRTR HOPE	14	50%	14	57%
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	154	86%	140	91%
<b>MH Service Team Programs (8 Total Programs)</b>					
8133T1	BOSS OAKLAND SERVICE TEAM 1	15	47%	17	41%
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	137	79%	138	75%
<b>Adult Level III MH Programs (9 Total Programs)</b>					
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	433	92%	384	88%
<b>CalWORKs Programs (8 Total Programs)</b>					
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	114	97%	102	90%
<b>Adult Outpatient MH Programs (8 Total Programs)</b>					
Various	PATHWAYS TO WELLNESS ADULT	996	62%	979	27%
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	1,049	65%	1,026	33%
<b>Older Adult Outpatient MH Programs (2 Total Programs)</b>					
01E11	CITY OF FREMONT HSD MHS ADULT	22	68%	18	61%
	<b>TOTAL UNDUPLICATED CLIENTS:</b>	31	77%	23	70%

Note: Specific programs listed have engagement that is lower than the average for other similar programs. There can be many reasons for low engagement, some of which may be associated with the specific sub-population served, others with changes to data collection or staffing, and others with a lack of specific focus on client engagement within the program. BHCS is asking all programs to focus on maximizing client engagement for needed services.