EXHIBIT A(Sub-Exhibit A)-SCOPE OF WORK (SOW):
THERAPEUTIC BEHAVIORAL SERVICES (TBS)

Contractor Name	Account NameContractor Legal Name

See Applicable Exhibit A Documents. Any additional specifications or variations in contracted service requirements applicable to this Exhibit A-SOW shall be contained herein.

I. PROGRAM NAME

Therapeutic Behavioral Services (TBS)

Additional Specifications
Program Name - Add Specs

II. CONTRACTED SERVICES

TBS

Case Management/Brokerage

Medi-Cal Requirements Apply

Additional Specifications
Contracted Services - Add Specs

III. PROGRAM INFORMATION AND REQUIREMENTS

A. Program Goals

Contractor shall provide services to accomplish the following goals:

i. Reduce acute and persistent challenging behaviors that put clients at risk of losing their living situation and/or needing a higher level of care;
ii. Assist clients to reduce problematic behaviors in order to support them moving to a lower level of care;
iii. Assist parents/caregivers in managing challenging behaviors and teach strategies to increase behaviors that will enable the client to succeed in their current environment; and
iv. Support each child and youth in developing more adaptive behaviors with the goal of reducing psychiatric hospitalizations.

Additional Specifications
Program Goals - Add Specs

B. Target Population

Contractor shall provide services to the following populations:

1. **Service Groups**
   Contractor shall provide services to children and youth who meet service necessity for Specialty Mental Health Services (SMHS) as defined by the California Department of Health Care Services (DHCS).

   Contractor shall provide services to clients who currently reside within a 90-mile radius of Contractor's service delivery site(s). Contractor may also serve clients who live outside of the 90-mile radius, such as presumptive transfer clients.

Additional Specifications
Service Groups - Add Specs

2. **Referral Process to Program**
   Referrals shall be provided by Alameda County Behavioral Health Department (ACBHD) TBS Administrator or designee in coordination with Specialty Mental Health Providers.

Additional Specifications
Referral Process to Program - Add Specs

3. **Program Eligibility**
   Contractor shall only serve clients between birth and the client's 21st birthday who:
   i. Have full-scope Alameda County Medi-Cal;
   ii. Have a primary clinician providing SMHS;
   iii. Meet the initial screening criteria for TBS eligibility; and
   iv. Are assigned and authorized by the ACBHD TBS Administrator or designee.

   Foster, kinship, or adopted children and youth with out-of-county Medi-Cal and residing in Alameda County are eligible for services as specified by DHCS.

   For authorization, Contractor shall coordinate with the ACBHD TBS Administrator or designee, submitting required documentation at initial TBS assessment, every 90 days thereafter, and as requested.

Additional Specifications
Program Eligibility - Add Specs

4. **Limitations of Service**
   Not applicable.

Additional Specifications
Limitations of Service - Add Specs

C. Program Description
Contractor shall maintain programmatic services at or above the following minimum levels:

1. **Program Design**
   Contractor's TBS program shall supplement other SMHS by addressing the target behaviors/symptoms that are jeopardizing the child's current living situation or planned transition to a lower level of placement.

   Contractor shall provide short-term treatment services and develop a care plan for each client to further the child's overall care plan goals. Contractor shall develop intervention strategies that shall be refined or updated based on review. Contractor shall include a plan to taper off services as appropriate, and to work with caregivers to continue the utilization of effective strategies. Contractor shall deliver services at the time and place that provide the best opportunity for intensive therapeutic support towards meeting the care plan goals. Contractor shall review client's progress on a weekly basis with the client and their guardian. Contractor shall work collaboratively with the Primary Specialty Mental Health Provider at least monthly.

   Contractor shall open cases within two weeks from the date of assignment by the ACBHD TBS Administrator or designee unless the client requests postponement of case opening based on the client's preference for a specific provider and/or language/gender capacity.

   Contractor may also utilize the Intensive Care Coordination (ICC) code, which falls under Case Management/Brokerage, though Contractor shall only utilize the assigned code when participating in a Child and Family Team (CFT) meeting on behalf of Katie A. subclass member or client eligible for ICC services that is facilitated by a designated Katie A./ICC provider agency. If the CFT identifies a new or significant change to the mental health goals within the CFT process of assessing and planning, Contractor shall update the client's care plan to reflect that change.

Additional Specifications
Program Design - Add Specs

2. **Discharge Criteria and Process**
   Contractor shall discharge a client when the care plan goals have been met after having discussed termination with the child, parent/family, and appropriate professionals as needed. Contractor shall make recommendations for other appropriate services as needed upon discharge.

Additional Specifications
Discharge Criteria and Proc - Add Specs

3. **Hours of Operation**
   Contractor shall maintain the following hours of operation:

Hours of Operation - Add Specs

Additional services shall be available in the evenings and on weekends as needed.

4. **Service Delivery Sites**
   Contractor shall provide services at the following location(s):

Service Delivery Sites - Add Specs

D. Minimum Staffing Qualifications
Contractor shall maintain the following minimum direct service positions:[1, 2]

Minimum Staffing Qual - Add Specs

IV. CONTRACT DELIVERABLES AND REQUIREMENTS

A. Process Objectives
On an annual basis, Contractor shall deliver the following services/deliverables:

Process Objectives - Add Specs

B. Quality Objectives
Contractor shall work collaboratively with ACBHD to develop performance measures around quality of care.

Additional Specifications Quality Objectives - Add Specs

C. Impact Objectives
No additional requirements.

Additional Specifications Impact Objectives - Add Specs

V. REPORTING AND EVALUATION REQUIREMENTS

Monthly summaries of the client's care plan progress are required to be documented by Contractor's staff in the client chart, unless otherwise specified by the ACBHD TBS Administrator or designee.

Contractor shall submit weekly list of clients referred that are pending assignment to the ACBHD TBS Administrator or designee.

Additional Specifications Reporting And Eval Req - Add Specs

[1] The positions shall be maintained at the specified level or higher of direct FTE staff.
[2] Clinician includes Licensed or Unlicensed Licensed Practitioner of the Healing Arts (LPHA) or Mental Health Graduate Trainee/Student.

VI. ADDITIONAL REQUIREMENTS

No additional requirements.

Additional Specifications
Additional Requirements - Add Specs