

Alameda County Behavioral Health Department (ACBHD)

Mental Health and Substance Use Disorder
Spring Provider Meeting

March 26, 2026 | April 2, 2026



**Behavioral Health
Department**
Alameda County Health

Welcome

Karyn Tribble, PsyD, LCSW | ACBHD Director

Vanessa Baker, ACBHD Deputy Director | Plan Administrator

Current Behavioral Health Landscape

- **Strategic Planning**

- SmartCare & EPIC
- Transition to BHSA
- CalAIM, including Payment Transformation
- Federal Landscape
- Other changes at the State and Local levels

Importance of Communication and Partnership

Agenda

- **ACBHD System Updates**

- Fiscal Year 2026-27 Maintenance of Effort (MOE) Budget
- Billing System and Electronic Healthcare Record
- CalAIM Payment Reform and QA Updates

- **Contracts Unit Updates/Reminders**

- Procurement
- Contract Renewal and Amendments
 - New requirements for delegated authority
 - Updates to Exhibits

- **Other Resources and Questions**

ACBHD FY 2026-27 Maintenance of Effort (MOE) Budget Update

- **\$817.7M appropriations with \$748.9M offsetting revenue** resulting to a **net county cost of \$68.8M**
- **\$4.8M net county cost increase.** Main drivers:
 - \$3.9M Salaries & Benefits Adjustments
 - \$0.9M COLAs 4% for MH and SUD CBOs funded with County General Funds
- **\$529M allocated to the Community-Based Organizations** (65% of the ACBHD budget)
- **\$3.1M** represents 4% COLAs for programs funded with CGF (\$1.7M); 5% COLA for program funded with OSF (\$0.2M), 3% adjustment for Medi-Cal FFP increase for Fee-for-Service programs (\$1.2M)

ACBHD FY 2026-27 MOE Budget Update (continued)

- **Values-Based Budgeting (VBB) Reduction Plans**
 - County will determine the MOE budget gap in early May
 - Budget balancing strategies of decreasing cost or increasing revenue
 - Pending budget balancing guidance and instructions from the County Administrator's Office (CAO)
- **FY 2026-27 Governor's May Revised Budget**
 - ACH/ACBHD will provide the CAO an analysis of the Governor's May revised budget as it impacts funding, program, and services
- **BOS Final Budget Adoption in June**

ACBHD FY 2026-27 MOE Budget Update (continued)

- **It is important that CBOs enhance/maintain:**
 - Revenue maximization
 - Timely data entry/reporting
 - Timeliness of invoicing for programs funded through block grants and/or managed care plans

- **Moving into FY 26-27:**
 - Possible additional reductions

System Update – SmartCare

- **Smart Care Service Entry**
 - FY 25-26 Standard deadlines
 - Refer to contract Exhibit B:

Terms and Conditions of Payment

Service Month	Service Data Entry Due Date
July 2026	August 5, 2026
August 2026	September 3, 2026
September 2026	October 5, 2026
October 2026	November 5, 2026
November 2026	December 3, 2026
December 2026	January 5, 2027
January 2027	February 3, 2027
February 2027	March 3, 2027
March 2027	April 5, 2027
April 2027	May 5, 2027
May 2027	June 3, 2027
June 2027	July 6, 2027

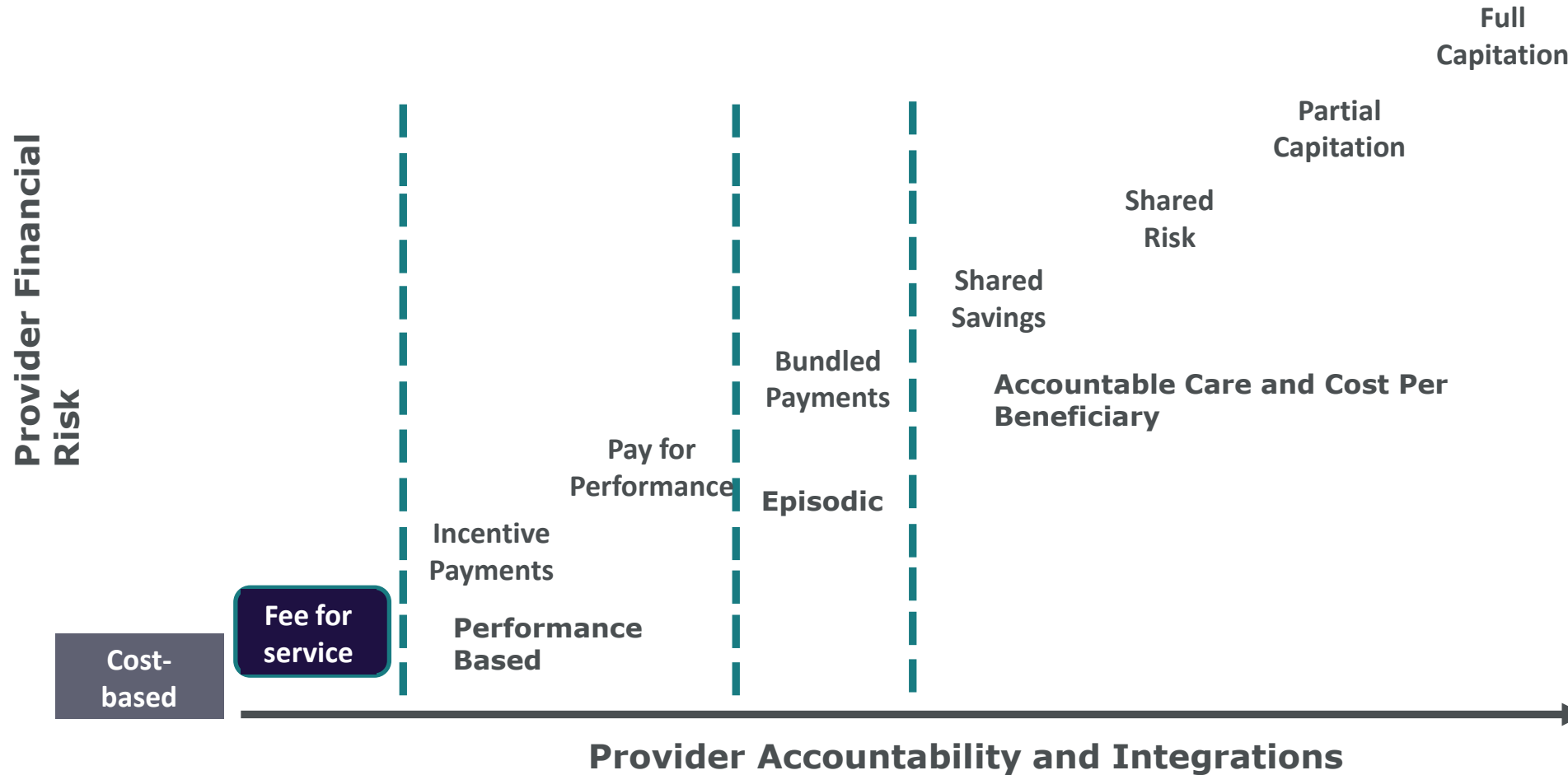
- **Developing Updates**
 - **Claims Calendar**
 - **Clinicians’ Gateway/SmartCare Service Deletion Form**

California Advancing and Innovating Medi-Cal (CalAIM)

Payment Transformation key take aways for FY 26-27:

- **No additional programs are anticipated to move to Fee-For-Service (FFS) Rates** by Common Procedural Terminology (CPT) Code
- ACBHD anticipates further discussions with CBOs about the process of moving to FFS Rates by CPT Code in subsequent Fiscal Years (FYs)

Payment Transformation – Moving towards FFS Value-Based Purchasing Steps



Payment Transformation – Moving towards FFS

- **Reimbursement structures will remain the same for FY 26-27**
 - Continue FY 25-26 rate structures into FY 26-27 (exception: STRTP)
 - Continue to reimburse travel and documentation min
 - Goal: Minimize system change for 7/1/26 where we are able
- **FFS Pilots/Early Adopters**
 - Full Service Partnership (FSP)
 - Mental Health (MH) Outpatient and Specialty
 - Opioid Treatment Program (OTP)
 - MH Individual Providers
- **Additional information will be shared about FFS Transition over FY 26-27**

Quality Assurance Division Updates: Changes to Informing Materials

- *ACBHD Informing Materials Packet* was sunsetted
- Informing Materials webpage was updated to include details and links to documents that should be reviewed/offered to members
- NOTE: Informing materials are to be provided at Intake, when there is a substantial change and upon request.
- Link to Informing Materials page: [Informing Materials List | ACBH Providers Website](#)

A. Informing Materials that Must be Reviewed and Offered to Members

- The Informing Materials in this section must be reviewed and offered to members 1) at intake, 2) when there is a substantial change to the content and 3) upon request.
- Informing Materials consist of the following documents/information:
 1. Integrated Member Handbook
 2. Advance Directive Educational Material
 3. Provider Directory
 4. Other Consent Forms, as appropriate
 5. Notice of Privacy Practices (also embedded in Integrated Member Handbook)
 6. Acknowledgement of Receipt & Consent to Services

QA Updates: Integrated Member Handbook and NPP

- Effective 2/11/26, New *Integrated Member Handbook* and *Notice of Privacy Practices* were published, and memo was sent to providers.
- **Action required:**
 - Review and offer documents to members
 - Obtain signatures:
 - **Existing** members as of 2/11/26 – sign *NNP Summary* page
 - **New** members after 2/11/26- sign *Acknowledgement of Receipt Signature* page
 - Post the *full NPP* in a visible area (waiting room, lobby) at all program locations
 - Providers to review the NPP training document

[ACBHD Memo](#)

5. Notice of Privacy Practices (NPP) and NPP Summary- Effective 2/16/26

- The agencywide NPP has been updated to reflect the most recent regulatory changes.
- All staff who interact with members must review the NPP and the NPP Summary as well as the [NPP training](#) titled "AC Health: Understanding the Notice of Privacy Practices Summary and how to answer member questions. Evidence of training completion should be maintained and provided to DHCS or ACBHD upon request.
- The Notice of Privacy Practices is embedded in the Integrated Member Handbook. Standalone copies of the full NPP and NPP Summary in all threshold languages:
 - Notice of Privacy Practices : [English](#), [Spanish](#), [Arabic](#), [Mandarin](#), [Cantonese](#), [Farsi](#), [Korean](#), [Vietnamese](#), and [Tagalog](#)
 - Notice of Privacy Practices Summary: [English](#), [Spanish](#), [Arabic](#), [Mandarin](#), [Cantonese](#), [Farsi](#), [Korean](#), [Vietnamese](#), and [Tagalog](#)
- If standalone copies are requested, members may choose to receive them in print or electronically.
- For questions related to the NPP, please email: ACHealth.Compliance@acgov.org

QA Updates: New Acknowledgement of Receipt

- New *Acknowledgement of Receipt and Consent to Services* signature page.
- Includes Telehealth Consent requirements
- Recorded *Telehealth Training*
- Available in all threshold languages on the Informing Materials website:
[Informing Materials List | ACBH Providers Website](#)

Acknowledgement of Receipt & Consent to Services

Member Name: _____

ACBHD Member #: _____ Date of Birth: _____

Admission Date: _____ Program Name: _____

Please check each box if you agree with the statement, then sign and date the form to confirm receipt of the required information and your consent to receiving voluntary services.

I agree to receiving voluntary behavioral health services from this agency/provider.

Member informing materials, including the Member Handbook, Provider Directory and Notice of Privacy Practices, were reviewed with me in a language or way that I could understand, and I was offered a copy of the documents.

I agree to receiving services via telehealth (audio and video) or telephone (audio only) from this provider. I understand that:

- I have the right to access Medi-Cal covered services in person.
- The use of telehealth is voluntary, and I may withdraw my consent to, or stop, receiving services through telehealth at any time without affecting my ability to access covered services in the future.
- Non-medical transportation benefits are available for in-person visits.
- Potential limitations or risks related to receiving covered services through telehealth were explained to me and my questions were answered to my satisfaction.

If you are **18 years or older**, please answer these two questions:

1. Have you already created an Advance Directive? Yes No

2. If not, have you been offered information about Advance Directives? Yes No N/A

Member or Legal Representative's Signature: _____

Date: _____

This section is completed by provider, as applicable

Member/legal representative verbally consented to receiving voluntary behavioral health services but declined or was unable to sign the form.

Note: Please attempt to obtain a signature at a later date.

Provider Signature _____ Date: _____

QA Updates: Change in Credentialing Requirements

- To be consistent with DHCS requirements, effective July 1, 2026, providers will need to complete a provider profile in the CAQH portal and be **successfully credentialed** by ACBHD **prior** to being granted **access** to ACBHD systems (SmartCare and Clinician's Gateway) and prior to service provision.
- New staff should be asked to complete their provider profile in CAQH **prior** to the start of their employment, if possible.
- When ACBHD system requests are submitted, QA will verify that the staff has completed a provider profile in CAQH. If they have not, the staff will need to do so in order for the credentialing process to begin.
- ACBHD system access will not be granted until credentialing has been completed.
- **ACBHD Memo:** [Alameda County Behavioral Health](#)

QA Updates: Training Requirements

- Last year, QA published a *Provider Training Policy and Reference Guide*. Posted in section 1 of the [QA Manual](#).
- Providers need to:
 - Review the *Provider Training Reference Guide* to ensure their teams are compliant with DHCS and ACBHD training requirements, including annual training (e.g. Unusual Occurrences).
 - Create a policy or operating procedure document that details their organization's training plan and provide it to QA upon request.
 - Update their training materials to reflect new and changed regulations.
 - To assist with this, QA published a document consolidating the relevant changes in 2025.
 - **Link to document:** [A958insd_1ffnwr0_fb4.tmp.pdf](#)



QA Updates: Resources

- Subscribe to receive provider communication from QA. Emails will come from: acgov@service.govdelivery.com
- Attend **Monthly MH and SUD Brown Bag** meetings or review notes from meetings. Links and notes are published on the QA Training website.
- Helpful [QA webpages](#):
 - QA Memos
 - QA Informing Materials
 - QA Manual
 - QA Grievance System
 - QA Training
- [MHIP Provider webpage](#)

The screenshot shows the Quality Assurance website interface. On the left is a vertical navigation menu with items like 'Providers Home', 'Access', 'Administration', 'CalOMS/DATAR', 'CANS/ANSA', 'Clinician's Gateway', 'Contracts Unit', 'COVID-19', 'Document Center', 'Fiscal', 'Forms', 'HealthPac', 'ICD-10', 'INSYST', 'MHIP Providers', 'Mission, Vision & Values', 'Newcomers Welcome', 'NPI', 'Office of Ethnic Services', 'Policies & Procedures Manual', 'Purchasing Power', 'Quality Assurance', 'Quality Improvement & Data Analytics', 'Resource Directory', 'SmartCare', and 'Substance Use Disorder Treatment'. Two blue arrows point from the text on the left to the 'Quality Assurance' menu item and the subscription section. The main content area has a purple header 'Quality Assurance' and a welcome message: 'Welcome to the Quality Assurance Office website! We invite you to explore the pages within the Quality Assurance tab'. Below this is a 'Who are we?' section. A red horizontal line separates the main content from a 'STAY IN TOUCH WITH Quality Assurance (QA)' section, which contains a bolded heading 'Subscribe to receive provider communication from QA Division' and three bullet points with 'Click to subscribe' links for 'Mental Health Providers', 'Substance Use Disorder Providers', and 'Mental Health Individual Providers'. A black oval highlights this subscription section. Below the oval, there is a 'Grievance System' section with a 'Contact Us' link and a 'Contact Us' form with a 'Name' field and a 'Submit' button. At the bottom right, there is a 'Contact Us' section with a 'Name' field and a 'Submit' button.

Provider Questions: ACBHD System Updates -- Finance/Billing System/CalAIM Payment Reform/QA

Responses to Questions

CU Updates – New Staff



Juana Salazar
Program/Financial Specialist



Janette Campos
Supervising Fiscal
Contract Manager



Victor Jimenez
Fiscal Contract Manager



Renita Stewart
Administrative Assistant



La Juana Jacko
Administrative Assistant



Donna McNichol
Administrative Specialist

CU Updates - Procurement

- **Recent/upcoming procurements**
 - RFP for AB109 services, closed November 6, 2025
 - Ongoing RFPQs for Eating Disorder services and Housing Support Program
 - RFP for Sobering Care and Withdrawal Management services
- **ACBHD has transitioned to GovDelivery as a distribution platform!** Sign up for our Procurement Announcements here:
<https://bhcsproviders.acgov.org/providers/network/rfp.htm>



- County-wide open opportunities continue to be listed here: <https://gsa.acgov.org/do-business-with-us/contracting-opportunities/>

CU Updates – Biggest Take-Aways



- **Substantive changes to:**
 - Delegated Authority and Contract Execution
 - Exhibit C - Required certificates of insurance

Changes to Delegated Authority and Contract Execution

New County requirements have condensed timelines for packaging and CBO/County Counsel signature of new contracts and amendments

- Need to show good faith effort at bringing contracts and amendments, signed by CBO, for Board President Signature in April/early May for approval in May/early June
- Need to show draft of other contracts and amendments for which we are requesting delegated authority by mid-May
- In some cases, there may need to be placeholder language initially and then work to finalize and/or further amend with vetted changes
- Depending on timing, ACBHD may need to change the AC signatory after you sign

We request your assistance in signing contracts and amendments timely

Changes to Exhibit C: Certificates of Insurance

What are the new insurance requirements for FY 2026-27?

- Cyber Liability (CL) coverage added as a separate requirement
 - CL minimum limits, \$2m per occurrence/\$4m aggregate.
 - Professional Liability (PL) still \$1m per occurrence/\$2m aggregate.
- A description of the required CL coverage has also been added.
- Additional Insured now required for General, PL, CL, and Auto Liability.
 - Updates include: “The State of California, its officers, agents and employees with respect to work performed under the contract.”
- Cancellation – Written notice must now be sent to the State as well as the County.

If you do not have this, please work to get this asap

- Needed for set-up of Purchase Order/Payments for the new FY

CU Updates – Contract Renewal/Amendments

Coordination/communication remains essential

- Between Program/Fiscal Staff within your organization and ours
- Goal to communicate/negotiate changes proactively
- Reach out to Contract Managers with questions/concerns

If there are issues requiring resolution, please alert your Contract Managers as a part of the Contract Renewal or Amendment Process

- If there is an issue, inform Contract Managers as soon as identified
- Before becoming a barrier to signature, if possible
- Delays/impacts when notification comes via signature process

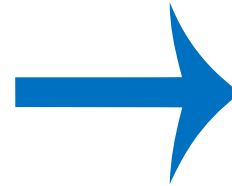
CU Updates – Contract Renewal/Amendments

When will more information be sent to CBOs?

- Continuing Multi-Year Contracts: March/April
- Contract Renewals: April/May

What do I do with my Contract Renewal Package?

- Review: Contract Renewal Letter, Program and Total Contract Allocations, Updated Exhibit A and B Documents
- Complete Budget and Contract Input Form
- **Please submit Budget and Contract Input Form by due date**
- **Make sure to submit updated insurance timely if expired or coming due**



• **Requests for Substantive Changes need to be:**

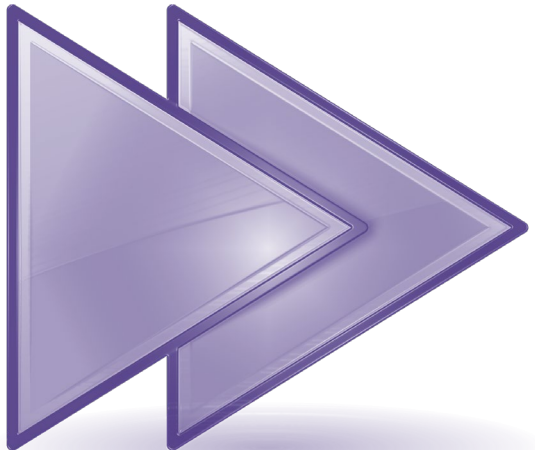
- Indicated on the Contract Input Form
- Negotiated/approved by System of Care/Operations and/or Finance Leadership

• **These changes may be in areas including but not limited to:**

- Program Design, Staffing, and/or Service Level

CU Updates – Contract Renewal

- **For specific changes to Standard Contract Documents**, such as Exhibit A-1, Exhibit A-P/SOWs, and Exhibit Bs:
 - Please see our website at: <http://www.acbhcs.org/providers/network/forms.htm#contract>
 - Substantive changes from prior FY highlighted in **yellow** for easy reference
- **For more specifics about your Exhibit A-SOWs and Allocations:**
 - Please see the custom documents in your contract renewal e-mail



CU Updates – Summary of Substantive Changes

Exhibit A-1 (Standard Requirements)

- Credentialing, Certifications, and Licensures
 - Maintain a pre-hire practice to ensure that staff subject to credentialing complete a valid provider profile with The Council for Affordable Quality Healthcare (CAQH) *prior* to gaining access to ACBHD systems and prior to service provision.
 - See also February 24, 2026 QA memo: To be consistent with DHCS requirements, effective July 1, 2026, providers will need to complete a provider profile in the CAQH portal **and** be successfully credentialed by ACBHD **prior to** being granted access to ACBHD systems (SmartCare and Clinician’s Gateway) **and prior to** service provision.
- Staff Roster
 - To include: Contractors and Medical Directors
 - CBOs may generate an Active Staff Roster report in SmartCare at any time (see footnote in Ex A-1 for more info).
- Fire Clearance
 - Inform ACBHD QA and Contract Managers asap if fire clearance is revoked

CU Updates – Summary of Substantive Changes

Exhibit A-1 (Standard Requirements)

- New Name for ACCESS/Helpline
 - To be shared in late spring 2026
 - FY 26-27 contracts and amendments will not include new name due to timing
- Timely Access Requirements – New Resources!
 - Compliance with the State’s timely access standards is a contract requirement. QA has a new resource to help providers comply with this requirement – see “ACBHD Timely Access Data Collection Requirements and Definitions” in section 5 of the QA manual.
- Telehealth
 - Consent shall meet requirements in DHCS BHIN 23-018 (and any that supersedes it).
- Artificial Intelligence (AI)
 - AI output should never be solely relied upon without human oversight and verification.
- Secure Communications
 - All communication must be encrypted at a minimum TLS 1.2 and above for data in transit encryption using certified algorithm ECDHE 128 bit or higher

CU Updates – Summary of Substantive Changes

Exhibit A-1 (Standard Requirements)

- Secure Communications
 - All communication must be encrypted at a minimum TLS 1.2 and above for data in transit encryption using certified algorithm ECDHE 128 bit or higher
 - Encryption must be configured with unique key per workstation and laptop
 - Contractor may not access PHI from outside of the United States
 - For any laptop or other portable device that has been used to connect to AC Health or ACBHD electronic systems, prior to such laptop or other portable device being removed outside of the United States, Contractor must obtain the written approval for such removal from the AC Health Chief Compliance and Privacy Officer and AC Health IS Director.

CU Updates – Summary of Substantive Changes

Exhibit A-1 (Standard Requirements)

- SUD Only: ASAM and Medicare Enrollment
 - All staff who conduct ASAMs and all LPHAs must participate in training/consultation at least 2x per year
 - Programs providing SUD outpatient/intensive outpatient treatment shall enroll with Medicare and bill service to Medicare in accordance with ACBHD and DHCS requirements. More information will be forthcoming.

MH Only: CANS

- If utilizing a CANS from another service provider, the data will still need to be entered under your Reporting Unit/SmartCare ID.

CU Updates – Summary of Substantive Changes

Exhibit A-P (Standard Requirements across groups of like programs)

ACCESS/Helpline

- New name will be announced in late spring; Current name will be in FY 26-27 contracts due to timing

Reporting: MHSA to BHSA

- Most programs that had the MHSA Reporting Requirement, will have the BHSA Reporting Requirement

Early Intervention

- New Scope of Work/program being developed

Full-Service Partnerships (FSP)

Service Teams now referred to as FSP – Intensive Case Management (FSP-ICM)

New requirements for FSP data collection

The FSP 18+ program, now referred to as FSP - Assertive Community Treatment (FSP -ACT)

Changes to quality objectives

Both ICM/ACT

New requirements: Supporting co-occurring SUD with ASAM, MAT, Contingency Management

More alignment in requirements

CU Updates – Summary of Substantive Changes

Exhibit A-P (Standard Requirements across groups of like programs)

Child FSP

- “Wraparound” services now being referred to as “High-Fidelity Wraparound (HFW)”
- Contractor shall participate in warm handoffs with ACCESS

School-Based Behavioral Health

- New Reporting Requirement for SBBH programs with a dedicated/Host school site

Adult Outpatient

Slight updated to Process Objectives

Language ACCESS

More specifics on Quarterly Reporting

PATH

Slight changes to Design + Quality Objectives %’s

CU Updates – Summary of Substantive Changes

Exhibit A-P (Standard Requirements across groups of like programs)

CalWORKs

- New FTE
 - 1.00 additional FTE
 - New and updated Process Measures

Short-Term Residential Therapeutic Program (STRTP)

Wrap-around aftercare services should be available directly or through linkage

Eating Disorder

Obtaining authorization from ACBHD Clinical Liaison

Housing Support Program (HSP)

New levels of care integrated into standard template

CU Updates – Summary of Substantive Changes

- **Exhibit B:**

- Continue use of streamlined Budget Template.
 - Maintain Detailed Line-Item Budget, submit to ACBHD upon request
 - Will let you know if need for additional budget info under BHSA
- Streamlining of Exhibit B Attachments - contracts starting on/after 7/1/25:
 - Budgets
 - Method and Rate of Reimbursement
 - Two parts: Allocation Sheet and Rate Sheet
 - No longer included/required
 - Agency Composite Budget
 - B-4, B-5 for MH Contracts

- **Exhibit D:**

- Single Audit Threshold was increased from \$750,000 to \$1,000,000

CU Updates – Streamlined Budget Template

Budget: Exhibit B-1										
Contractor Name:					Type:		Start Date:		End Date:	
Prepared By:							<i>(date format: xx/xx/xxxx)</i>			
Date Prepared:										
Fiscal Year: <i>(format xx/xx)</i>										
Program Name:	Maximum Funding/ Allocation	FTE Total	Salaries & Wages	Benefits	Operating Expenditures	Admin. Indirect Costs	Admin. %	GROSS COST	Revenue	NET COST
	\$ -	-	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -
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Totals	\$ -	-	\$ -	\$ -	\$ -	\$ -		\$ -	\$ -	\$ -

CU Updates – New Streamlined Budget Template

Allocations and Instructions included in Budget Workbook

- Contract and program allocations, CBO Instructions and either a single-year or multi-year budget template are all included in one Excel workbook. Contract Managers (CMs) have entered in your allocation amounts, which are pending Board of Supervisors' approval, in Column B of the Budget tab (peach-colored cells). If any allocation changes occur, your CMs will reach out. Blue-colored cells indicate formulas or linked information and are locked.
- CBOs will need to complete the yellow-colored cells for each separate program row. A single program may be split into multiple rows if tracking different funding sources is necessary. Ensure your budget complies with all requirements prior to submission (e.g. staffing requirements are found on your SOWs).
 - For SUD residential programs, you will need to separate the treatment costs from room & board costs. The Allocation/Maximum Funding and Net Cost cells for both rows is merged together as one sum, enabling CBO's flexibility in allocating between treatment and room & board costs.
- Make sure the Net Cost cells change from red to blue, indicating your costs equal the allocation amount. Do not exceed the allocation amount. (Tip: If you enter formulas into the yellow cells, it could cause the Net Cost to remain red. To fix, please replace formulas with the actual amount.)

Provider Questions:

-- Contracts Unit Updates/Contract Renewals and Amendments

Responses to Questions

Other Resources – Cash Advance

- **County Policy**
 - No more than 1/12 of the annual contract allocation
 - Non-profit organizations only
 - Repayment terms as approved by ACBHD
- **Employee Dishonesty and Crime (EDC) insurance coverage** limits must be greater than or equal to the requested cash advance amount
- EDC insurance coverage must include a **Loss Payee Endorsement Form** (Excel format) on provider website <http://www.acbhcs.org/providers/network/forms.htm>
- Wait to submit until you have valid Certificate of Insurance if expires in Jul/Aug
- **Send complete packet to ACBHD Accounts Payable** at CBOPayment@acgov.org

Other Resources – Invoicing



- **This is a process between:**
 - Accounts Payable (AP) – ACBHD
 - Disbursement Division – Alameda County Auditor – Controller’s office
- **Submit claims/questions to AP Unit at:**
CBOPayment@acgov.org
 - Always copy your fiscal contract manager
- **CalWORKS/Grant program invoices due** – 10 Days after end of service month, or by earlier Grant deadline if communicated by ACBHD
- **Risk to County and Provider** if not able to meet requirements for drawing down CalWORKs, Grant and/or other specialty funding

Other Resources – Links to Training Videos and Office Hours

- **Mental Health (MH) SmartCare Invoice Report and Claim Submission Training:**
 - [MH SmartCare Invoice Report and Claim Submission Training Video](#)
- **Substance Use Disorder (SUD) SmartCare Invoice Report and Claim Submission Training:**
 - [SUD SmartCare Invoice Report and Claim Submission Training Video](#)
- **MH and SUD Office Hours: [SmartCare | ACBHD Providers Website](#)**
 - Scroll down to the bottom of the page

MH Office Hours

Monday & Wednesday - 3:00pm - 4:00pm

NOTE: Given the demand for SC MHS Office Hours, we will be reducing the sessions to twice a week.

Please click the attached link to join the call.

[Click here to join the meeting](#)

Meeting ID: 231 302 352 240

Passcode: Pq5sjp

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 415-915-3950,,334618237#](#) United States, San Francisco

[\(888\) 715-8170,,334618237#](#) United States (Toll-free)

SUD Office Hours

Tuesday & Thursday - 2:00pm - 2:45pm

Please click the attached link to join the call.

[Click here to join the meeting](#)

Meeting ID: 276 834 654 776

Passcode: Gs2c8Vp3

[Download Teams](#) | [Join on the web](#)

Or call in (audio only)

[+1 415-915-3950,,35609093#](#) United States, San Francisco

[\(888\) 715-8170,,35609093#](#) United States (Toll-free)



Other Resources - Broad

- **Comply with all applicable requirements from:**
 - ACBHD Policy Manual <http://www.acbhcs.org/providers/PP/Policies.htm>
 - ACBHD QA Manual http://www.acbhcs.org/providers/QA/qa_manual.htm
 - ACBHD State County Plans and Grant Agreements
<http://www.acbhcs.org/providers/network/cbos.htm#resources>

Other Resources - CU

Contracts webpage for CBO Providers: <http://www.acbhcs.org/providers/network/cbos.htm>

- Provider or Program Change Notification Form
 - Notify ACBHD of routine changes, e.g., Leadership
- Program Change Request Form
 - Request ACBHD approval of changes, e.g., sites or services
- Standard Contract Exhibits
 - Exhibits A-1, A-2, B and others
- Copies of key forms and policies, memos, and definitions

Other Resources - QA

- **Provider Website:** [Home, News | ACBH Providers Website \(acbhcs.org\)](#)
 - [QA Manual](#)
 - [QA Memos and Notices](#)
 - [QA Training](#) – Recorded trainings and presentation decks
 - [Grievance and Appeals](#)
 - [ACBHD Policy and Procedures](#)
 - CalMHSA [Clinical Documentation Guides](#)
 - CalMHSA [Training modules](#)
 - MH Site Certification protocols and resources: Section 16 of QA Manual
 - Monthly Mental Health and Substance Use Disorder Brown Bag meetings: Link is on the [QA Training](#) webpage
- **For Technical Assistance Contact:** QATA@ACgov.org

Provider Questions: Other Resources

Responses to Questions

- **Presentation and handouts will also be posted online**

