

-COMMUNICATION FROM THE OFFICE OF THE DIRECTOR-

Date: **July 11, 2025**

To: ACBHD Team Members, Stakeholders & Community Partners

From: Karyn Tribble, PsyD, LCSW | BHD Director 

Subject: **Alameda County Behavioral Health Department (ACBHD)
Full Service Partnership (FSP) Assessment – Report Release**

Greetings Alameda County Behavioral Health System Partners:

As many are aware, our Department is committed to strengthening our County's overall behavioral health system through a variety of innovative programs, quality improvement projects, and service expansions. To that end, out of a spirit of transparency, we are pleased to provide you with this important update regarding the County's Full Service Partnership (FSP) Assessment.

Context and Background: In late 2023, the County, Disability Rights California (DRC), and the United States Department of Justice (DOJ) entered into a settlement agreement regarding the provision of community-based behavioral health services in the County. The settlement strengthens and expands services available to people with serious mental health disabilities with the goal of preventing unnecessary psychiatric institutionalization and incarceration. One of the provisions of this mutual agreement is an assessment of needs and gaps in FSP services designed to determine the number of additional FSP slots needed. ACBHD retained the *Indigo Project* (*Indigo*) to conduct the FSP Assessment in order to prepare a report describing the FSP Assessment and its findings, pursuant to the settlement agreement.

FSP Assessment Methodology: The FSP Assessment was informed by, and took into account, a wide range of data and information necessary to evaluate the number of FSP slots needed. This included but was not limited to; demographic and service utilization data, community and stakeholder input; and research, literature, and evidence-based practices in the field regarding the services that FSPs provide.

To identify the number of individuals eligible for FSP services, *Indigo* first examined quantitative data regarding:

- FSP and Service Team enrollment
- Admissions to crisis facilities
- Psychiatric hospitalizations
- Jail bookings and incarcerations
- Behavioral health diagnoses
- Demographic characteristics
- ACBHD service and referral history

Indigo's examination of this data was informed by input from local experts, including ACBHD staff and contracted providers. Then, *Indigo* calculated the number of slots needed to serve eligible individuals based on factors such as the average expected duration of FSP services and discharge rate, expected

length of time to enroll individuals, and expected capacity needed on an ongoing basis. *Indigo*'s calculations were informed by survey results and interviews from FSP staff and ACBHD leadership regarding FSP program capacity.

Results: *Indigo* concluded that 1,400 FSP slots are needed to meet the County's total FSP capacity needs, which includes 300 additional slots beyond the County's existing 1,100 slots.

We are grateful to be in a position to release this information to you at this time. We extend our utmost appreciation to the *Indigo Project*. Please review this comprehensive report, its findings, and learn more about current operations and areas for ongoing investment.

In the meantime, our department remains committed to providing quality-based care, support, and ongoing system improvements on behalf of our diverse Alameda County community.