


## MEMORANDUM

**Date:** October 3, 2024

**To:** Alameda County Health, Behavioral Health Department (ACBHD) Mental Health Plan (MHP) and Drug Medi-Cal Organized Delivery System (DMC-ODS) Community-Based Organizations

**From:** Cecilia J. Serrano, Finance Director   
Vanessa Baker, Deputy Director, Plan Administrator

**Subject:** **Fiscal Year 2024-25 Cost Reimbursement Extension**

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ACBHD continues to provide updates regarding the implementation of SmartCare. We are continuing to prioritize claim submission to DHCS and developing reports, including invoicing reports. ACBHD is extending the monthly actual cost reimbursement for the entire Fiscal Year (FY) 2024-25 (July 2024 – June 2025). Please note: ACBHD will provide instructions on rate-based claims submission when invoice reports become available and will be issuing updated data entry timelines for FY 2024-25.

Contract settlement terms will remain consistent per your organization's contract. Your organization can continue to submit claims in the same manner for the duration of the fiscal year as you have for the period of the First Quarter of 2024.

If you have any questions regarding your organization's Contract, please contact your assigned Contract Managers or the ACBH Contracts mailbox at [Contracts@acgov.org](mailto:Contracts@acgov.org).

As a reminder, for SmartCare updates, training dates, office hours, links, key forms, manuals, and training videos, go to: [ACBHD Providers Website - SmartCare \(acgov.org\)](https://acgov.org/ACBHD/Providers/SmartCare) or feel free to seek out information through this memo: [SmartCare and Payment Reform Quick Reference Memo](#). Also, please feel free to reach out to our team with SmartCare questions: [ACBHSmartCare@acgov.org](mailto:ACBHSmartCare@acgov.org)

ACBHD appreciates the continued partnership and collaboration in these times of change, and we continue to be dedicated to supporting partnering CBOs to deliver the essential services to our clients in Alameda County.

cc: Executive Team  
Operational Leadership  
Contracts