


MEMORANDUM

Date: August 20, 2024

To: Alameda County Health, Behavioral Health Department (ACBHD) Mental Health Plan (MHP) and Drug Medi-Cal Organized Delivery System (DMC-ODS) Community-Based Organizations

From: Cecilia Serrano, Finance Director 
Vanessa Baker, Deputy Director, Plan Administrator

Subject: **Fiscal Year 2024-25 Cost Reimbursement Extension**

ACBHD continues to provide updates regarding the implementation of SmartCare. Currently, we are prioritizing claim submission to DHCS and then working to develop reports for invoicing. ACBHD is extending the monthly actual cost reimbursement in Fiscal Year 2024-25 for the entire First Quarter, July – September 2024. Please note: ACBHD will provide instructions on rate-based claims submission when invoice reports become available.

Contract settlement terms will remain consistent per your organization's contract. Your organization can continue to submit claims in the same manner for the period of the First Quarter of 2024 as you have for last year.

If you have any questions regarding your organization's Contract, please contact your assigned Contract Managers or the ACBH Contracts mailbox at Contracts@acgov.org.

As a reminder, for SmartCare updates, training dates, Office Hours and links, key forms, manuals, and training videos, go to: [ACBH Providers Website - SmartCare \(acgov.org\)](https://www.acgov.org/ACBH/Providers/SmartCare) or feel free to seek out information through this memo: [SmartCare and Payment Reform Quick Reference Memo](#). Also, please feel free to reach out to our team with SmartCare questions: ACBHSmartCare@acgov.org.

ACBHD appreciates the continued partnership and collaboration in these times of change, and we continue to be dedicated to supporting partnering CBOs to deliver the essential services to our clients in Alameda County.

cc: Executive Team
Operational Leadership
Contracts