



Memo

Date: July 19, 2024
To: Alameda County Health, Behavioral Health Department (ACBHD) Mental Health Plan (MHP) and Drug Medi-Cal Organized Delivery System (DMC-ODS) Community-Based Organizations (CBOs)
From: Cecilia Serrano, Finance Director *CS*
Vanessa Baker, Deputy Director, Plan Administrator, SmartCare Executive Sponsor *Vanessa Baker*
Subject: Fiscal Year 2024-25 Cost Reimbursement Extension

ACBHD is prioritizing claim submission to DHCS and continues working to develop reports for invoicing in the SmartCare system. For the month of July 2024, ACBH is extending the monthly actual cost reimbursement in Fiscal Year (FY) 2024-25.

Contract settlement terms will remain consistent per your organization's contract. Your organization can continue to submit claims in the same manner for the period of July 2024 as you have in FY 2023-24.

If you have any questions regarding your organization's Contract, please contact your assigned Contract Managers or the ACBH Contracts mailbox at Contracts@acgov.org.

As a reminder, for SmartCare updates, training dates, office hours and links, key forms, manuals, and training videos, please visit: [ACBH Providers Website - SmartCare \(acgov.org\)](https://www.acgov.org/ACBH/Providers/SmartCare) or feel free to seek out information through this memo: [SmartCare and Payment Reform Quick Reference Memo](#) or to our SmartCare implementation team with questions: ACBHSmartCare@acgov.org.

ACBHD appreciates the continued partnership and collaboration in these times of change, and we continue to be dedicated in supporting partnering CBOs to deliver the essential services to our clients in Alameda County.

cc: Executive Team
Operational Leadership
Contracts