



ALCOHOL, DRUG & MENTAL HEALTH SERVICES
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Dear Mental Health Providers:

Alameda County Behavioral Health Care Services (BHCS) has an immediate need for qualified individual providers/practitioners to provide culturally and linguistically appropriate mental health services to Alameda County residents.

BHCS is calling on mental health providers to help meet its mission to maximize the recovery, resilience and wellness of all Alameda County residents who are experiencing mild to moderate mental illnesses and who are eligible for mental health benefits under Alameda County's Mental Health Plan.

Alameda County is home to 1.5 million people and is now one of the most diverse regions in the Bay Area and the nation. Nearly forty-three percent of the population speaks a language other than English at home. As you know, linguistically and culturally appropriate communication with a mental health provider is vital to successful treatment and recovery.

Providers in the MHP Provider Network serve children and adults who are eligible for mental health benefits under Medi-Cal and other funding streams under Alameda County's Mental Health Plan. Individuals served by the Network are experiencing mild to moderate mental illnesses that meet medical necessity for specialty mental health services.

The MHP reimbursement rates differ depending on the provider discipline and bilingual capacity. BHCS provides additional rates for bilingual services, such as American Sign Language (ASL).

In order to meet the needs of Alameda County's diverse populations and expansive geographic area, BHCS is seeking providers who meet the preferred criteria under A. and at least one criterion under B.

A. Preferred Experience

1. Have a breadth of clinical experience, including work with Medi-Cal beneficiaries
2. Have been licensed for at least two years¹

B. Geographic Area/Language

1. Have an office in one or more of the following areas:
 - Alameda
 - Castro Valley
 - Hayward
 - Fremont
 - Livermore
 - East Oakland (especially in zip codes 94621, 94603 and 94605)
 - West Oakland
 - San Leandro
 - San Lorenzo
 - Union City
2. Provide services in one or more of the following languages:

¹ This can be replaced with equivalent experience serving the Medi-Cal population during an internship.



- American Sign Language (ASL)
- Cantonese
- Farsi
- Mandarin
- Spanish
- Other non-English languages

Joining MHP Provider Network benefits the community and your practice in the following ways:

- When clients receive services closer to where they live and work, they are more likely to engage in and continue services;
- Your referral pool increases; all referrals come from BHCS' Acute Crisis Care & Evaluation for System-wide Services (ACCESS); and
- In addition to rates set by BHCS, bilingual pay differentials are offered.

Help BHCS and your community by increasing provider language capacity and areas in which services are offered by completing and submitting a Brief Application:

http://www.acbhcs.org/Providers/Network/docs/2012/Brief_Application.doc.² For frequently asked questions, please visit

http://www.acbhcs.org/Providers/Network/docs/2012/Managed_Care_Provider_Network_FAQ.pdf.

Thank you,

Gilda Mansour, MSW
Network Support Manager

cc: Provider Relations
ACCESS
Management Support Services

² Meeting the above criteria does not guarantee acceptance into the Network. BHCS reserves the right, at its sole discretion, to accept or reject any or all applications. Providers/practitioners must meet all local, state and federal requirements pertaining to licensing and funding eligibility.