

CRISIS RESIDENTIAL TREATMENT PROGRAMS

Approved Direct Referral Sources

(List below includes examples but is not limited to these entities)

Referrals must be completed by a licensed or waived clinician. MD signature is required for referrals from hospitals, jail, locked facilities, and other non-community settings.

CSU/PES/ACUTE UNITS

John George CSU/PES

John George Inpatient Units

Amber CSU

Herrick Inpatient Units

Out of County PES or Acute Hospitals (if working with an ALCO verified beneficiary)

MOBILE TEAMS

ACBH Mobile Crisis Teams (MCT)

CATT

MET – Oakland and Hayward

Healthcare for the Homeless Street Teams

Berkeley Mobile Teams

ACBH OUTPATIENT PROVIDERS

Engagement Teams (ADROC, TAYROC, IHOT, Crisis Connect, Post Care Follow-up Team)

Level 3 Medication Clinics: Sausal Creek, Pathways to Wellness

Level 1 Outpatient Teams/Service Teams (Bonita, Asian, Oakland, Eden, Valley, Tri-City, STARS TAY)

TAY Outpatient Programs: Felton Early Psychosis, FF Transitions, Side by Side Community Counseling, West Coast Children's Clinic EMPOWER

Full-Service Partnerships

City of Berkeley Outpatient Teams

SUD CO-OCCURRING PROVIDERS

Cronin House SUD Residential Treatment Program

Chrysalis SUD Residential Treatment Program

Horizon Diversion Triage Center (DTC) *new as of February 2026*

OTHER:

Santa Rita/AFBH

LifeLong TRUST Clinic

The Collaborative Courts

NOT approved for direct referrals*

(List below includes examples but is not limited to these entities)

Medical Emergency Rooms

Regional Center of the East Bay (or any Regional Center for that matter)

Community Health Clinics (e.g., Tiburcio Vasquez, Axis Community Health, Lifelong, etc.)

Public Defender's Office

DA's Office

Private therapists

*If your agency is not allowed to refer to a CRT, then please work with a referring agency from the list to refer the individual client.

For example, Tiburcio Vasquez Health Center is not a direct-referring agency. If they have a patient who meets eligibility** and service*** criteria, they could call a mobile crisis unit to assess need for services and refer to a CRT program.

***Eligibility criteria: Alameda County resident aged 18 and over who has or is eligible for Alameda County Medi-Cal or HealthPAC. Must meet specialty mental health services necessity*

****Service criteria: living with serious mental illness and is experiencing crisis*