

MEMORANDUM

Date: October 21, 2025

To: Alameda County Health, Behavioral Health Department (ACBHD) Drug Medi-Cal Organized Delivery System (DMC-ODS) Community-Based Organizations (CBOs)

From: Cecilia Serrano, Finance Director 
Vanessa Baker, Deputy Director, Plan Administrator

Subject: **Alternative Invoicing/Cost Reimbursement Extension to October 2025**

ACBHD continues to provide updates regarding the implementation of SmartCare and is pleased to share reports for invoicing are now available in the system for Mental Health Programs. We are prioritizing the County's claim submission to the Department of Health Care Services (DHCS) for Fiscal Year (FY) 2024-25 and will be working to complete the rates in the system for FY 2025-26.

ACBHD is extending the monthly actual cost reimbursement/alternative invoicing in FY 2025-26 beyond the **first quarter of 2025, to October (July 1 – Oct 31)** for SUD programs only. Your organization can continue to submit claims in the same manner as accepted by ACBHD for the month of July, August, September and October 2025. Contract settlement terms will remain consistent per your organization's contract.

Please note: Mental Health programs transitioned to rate-based claims submission for August 2025 and beyond. ACBHD completed training for generating the invoice report and rate-based claims submission in August 2025.

If you have any questions regarding your organization's contract, please contact your assigned Contract Managers or the ACBHD Contracts mailbox at Contracts@acgov.org. For SmartCare questions, please contact: ACBHSmartCare@acgov.org.

For SmartCare updates, training dates, Office Hours, and links, key forms, manuals, and training videos, please visit: [ACBHD Providers Website - SmartCare \(acgov.org\)](https://www.acgov.org/ACBHD/Providers/SmartCare), or review the information provided in this memo: [SmartCare and Payment Reform Quick Reference Memo](#).

ACBHD appreciates the continued partnership and collaboration in these times of change, and we continue to be dedicated to supporting partnering CBOs to deliver the essential services to our clients in Alameda County.

cc: ACBHD Executive Team
ACBHD Operational Leadership
ACBHD Contracts