

Principles of Comprehensive, Continuous, Integrated Systems of Care

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1. Co-occurring issues are an expectation, not an exception, and should be included in a **welcoming** manner in every contact.
2. The core of success in any setting is the availability of **empathic, hopeful, integrated, recovery and resiliency oriented relationships** at any moment in time, and that continue over time.
3. Utilization of the **four quadrant consensus model** based on high and low severity of each disorder.
4. All relationships and programs have the **right balance of support, reward, and expectation** to promote integrated learning.
5. When multiple problems or issues are present, **each problem must be considered primary**, and **skills to manage each** are needed.
6. Interventions for each primary problem must be **matched to phase of recovery, developmental maturation and stage of change**.
7. There is no SINGLE correct intervention or program; **each intervention must be matched according to the principles**.
8. Similarly, successful **outcomes for each problem are individualized** according to the principles.