


## MEMORANDUM

**Date:** July 11, 2025

**To:** Alameda County Health, Behavioral Health Department (ACBHD) Mental Health Plan (MHP) and Drug Medi-Cal Organized Delivery System (DMC-ODS) Community-Based Organizations (CBOs)

**From:** Cecilia Serrano, Finance Director   
Vanessa Baker, Deputy Director | Plan Administrator

**Subject:** **Alternative Invoicing/Cost Reimbursement Extension July 2025**

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ACBHD continues to provide updates on the implementation of SmartCare and has developed reports for invoicing purposes. We are prioritizing claim submissions to DHCS for Fiscal Year (FY) 2024-25 and will work to complete the rates in the system for FY 2025-26. ACBHD is extending the monthly actual cost reimbursement/alternative invoicing in FY 2025-26 for the service month of **July 2025 (July 1 – July 31)** only. Please note that ACBHD has scheduled training, announcement forthcoming, for generating the invoice report and submitting rate-based claims in August 2025.

Contract settlement terms will remain consistent per your organization's contract. Your organization can continue to submit claims in the same manner for July 2025 as you have for last year.

If you have any questions regarding your organization's Contract, please contact your assigned Contract Managers or the ACBH Contracts mailbox at [Contracts@acgov.org](mailto:Contracts@acgov.org).

As a reminder, for SmartCare updates, training dates, office hours, links, key forms, manuals, and training videos, please visit the [ACBH Providers Website - SmartCare \(acgov.org\)](https://www.acgov.org/ACBH/Providers/SmartCare). Alternatively, you can also find information in this memo: [SmartCare and Payment Reform Quick Reference Memo](#).

Additionally, please feel free to reach out to our team with SmartCare questions:  
[ACBHSmartCare@acgov.org](mailto:ACBHSmartCare@acgov.org).

ACBHD appreciates the continued partnership and collaboration in these times of change, and we remain dedicated to supporting our partnering CBOs in delivering the essential services to our clients in Alameda County.

cc: Executive Team  
Operational Leadership  
Contracts