

Memo

Date: December 9, 2025

To: Alameda County Behavioral Health Department (ACBHD) Specialty Mental Health Services (SMHS) Providers

From: Torfeh Rejali, Division Director, Quality Assurance *Torfeh Rejali*

Subject: Optional Physician Open Database and Board of Behavioral Sciences (BBS) Complaint Process Member Notification Form

Purpose

The purpose of this memo is to notify providers that ACBHD has created a new form that may be used by providers to notify members regarding the Open Physician Database and BBS complaint process.

Background

In addition to complying with all Medi-Cal related regulations, providers are expected to stay informed and comply with all new and existing regulations related to their licensure.

New Member Notification Form

A new member notification form has been created by ACBHD that may be used by providers to comply with the following licensure/board specific regulations:

- [AB 1278](#): California Assembly Bill addressing notification of Open Payments Database
- [SB-1024](#): BBS License and Registration Requirements and Required Notice to Consumers
- [BPC §4980.48\(a\)](#): Business and Professions Code involving Advertising and Other Disclosure Requirements.

Although member notification of the above requirements is mandatory, as applicable, the use of the member notification form is optional. Providers may use their own forms to notify members of the above requirements, as long as the forms meet all required elements. A copy of the signed member notification form must be retained in the member's record.

The [member notification form](#) can be found on the Provider website in section 6 of the [QA Informing Materials](#) webpage and contains information about all three regulations.

Next Steps

Please share this information with others on your team, as appropriate. For questions, please contact QATA@acgov.org.