Memo

Date: October 22, 2024

To: Alameda County Behavioral Health Department (ACBHD) Specialty Mental Health Services (SMHS) and Drug Medi-Cal Organized Delivery System Providers

From: Torfeh Rejali, Division Director, Quality Assurance (QA)   *Torfeh Rejali*
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Subject: Notification of ACBHD Policy and Procedure Updates

The purpose of this memo is to inform our provider network on a quarterly basis of new[1] ACBHD policies and procedures (P&Ps) and/or P&Ps that were revised within the past quarter.

Background

ACBHD's [Development, Approval, Dissemination, and Revision of ACBHD Policies and Procedures](#) ("Policy on Policies") clarifies procedures on how to initiate, develop, and revise P&Ps, ensures that P&Ps are written in a standard format, and that new and revised P&Ps are made accessible to contractors, employees, and community members. ACBHD's P&Ps are accessible in the [ACBHD P&P Manual](#) on the [ACBHD Providers Website](#).

Update

Please see the below list for new P&Ps and/or P&Ps that were revised within the past quarter:

P&P Name	Policy Number	New or Revised
Development, Approval, Dissemination, and Revision of Alameda County Behavioral Health Department Policies and Procedures ("Policy on Policies")	000-1-1	Revised
Telehealth	100-2-7	Revised
Identifying, Reporting and Expending Funds in the Substance Use Prevention, Treatment and Recovery Services Block Grant	1350-1-5	Revised
Clinical Trainee	1603-3-3	New
Whistleblower Program for Fraud, Waste, and Abuse	1703-3-1	Revised

Next Steps

Please communicate this information to others within your organization who may need to know.

Support

Providers are invited to join monthly QA Brown Bag meetings where this and other relevant information is discussed. Meeting details and links can be found on the [QA Training page](#).

For questions, please contact QATA@acgov.org.

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[1] New policies may not be fully executed at the time they are published (i.e., infrastructure, etc.).