

MEMORANDUM –

DATE: February 7, 2024
TO: ACBH Specialty Mental Health Services (SMHS) Providers
FROM: Laphonsa Gibbs, Acting Director, Child and Young Adult System of Care (CYASOC);
Torfeh Rejali, Division Director, Quality Assurance *Torfeh Rejali*
SUBJECT: Intensive Care Coordination (ICC) Referral Process and Child Family Team (CFT) Meeting Updates

The purpose of this memo is to communicate an updated, more streamlined referral process for ICC services and to stress the importance of using the CANS tool in CFT meetings. The ICC referral process noted in this memo is a slight modification to the process described in [ACBH memo 2023-21](#).

Current ICC Assessment Requirements

Currently, clinicians providing ICC services are required to complete a new assessment whenever a new ICC referral is received, which can create a delay in service delivery.

Changes to ICC Assessment Requirements

Effective immediately, ACBH is eliminating the need for an additional MH assessment to be completed by the ICC provider when a new referral is received. All referring clinicians will be expected to provide an up-to-date assessment and a completed CANS with the ICC referral form. Although CalAIM has provided some flexibility related to timeframes for completion and updating assessments, referral to these intensive services should only be made following an assessment that determines the need for these coordinated interventions.

Incorporation of CANS into CFT Meetings

[BHIN 18-007](#), issued by Department of Health Care Services (DHCS), requires that the CANS assessment results be shared, discussed, and used within the CFT process to support case planning and care coordination. Per this requirement the CANS ratings should be discussed at every CFT meeting and updated accordingly. Documentation of the discussion should be noted in the minutes and/or the clinical record. Additional training for CANS integration in CFT meetings will be provided by the ACBH CYASOC team in the near future.

Next Steps

Please share this information with your teams as appropriate and begin utilizing this updated process.

Additional references

[ACBH ICC Policy](#)

For questions, please contact QATA@acgov.org.

