

- MEMORANDUM -

DATE: February 9, 2023
TO: **ACBH Specialty Mental Health Services (SMHS) Outpatient Providers**
FROM: Torfeh Rejali, Quality Assurance (QA) Administrator *Torfeh Rejali*
SUBJECT: **CQRT Training and updates to checklist for SMHS Outpatient Programs**

This memorandum announces the availability of a recorded training describing the required Clinical Quality Review Team (CQRT) process for SMHS outpatient providers, as well as updates to the CQRT Checklist and Glossary.

Background

The contract between Alameda County Behavioral Health (ACBH) and the Department of Health Care Services (DHCS) requires ACBH to certify that claims made to Medi-Cal meet Federal and State requirements for medical necessity and documentation. The Clinical Quality Review Team (CQRT) process was created to perform this required function and involves provider review of their agency's clinical documentation during specific review cycles to certify that they meet Medi-Cal requirements. The ACBH [Memo 2022-37](#), published in October 2022, describes the CQRT process and requirements.

CQRT Document Revisions

With the release of [BHIN 22-065](#), DHCS published the standardized, statewide Screening and Transition Tools, clarifying their use and purpose. As the tools will be primarily utilized by Mental Health Plan and Managed Care Plan call centers, this item was removed from the CQRT Checklist and CQRT Glossary. Both of the revised documents can be found in Section 8 of the [QA Manual](#).

CQRT Training

To support providers with training new staff and/or offering refresher training to existing staff, the Quality Assurance team has recorded a training describing the CQRT process and requirements. This recorded training and training documents can be accessed on the [QA Training page](#).

Action Required

Please communicate these updates to your teams, as appropriate.

Support

We invite you to join us for Brown Bag meetings every other Friday from 12pm-1pm. Meeting dates and link can be found on the [QA Training page](#).

For questions, please contact QATA@acgov.org.

