alameda county behavioral health
MENTAL HEALTH & SUBSTANCE USE SERVICES

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- MEMORANDUM -

DATE: May 11, 2023

TO: All Alameda County Behavioral Health (ACBH) providers

FROM: Torfeh Rejali, Quality Assurance Administrator
                 Brion Phipps, Clinical Review Specialist Supervisor

SUBJECT: **Recent Updates to InSyst Diagnosis Codes**

The purpose of this memo is to notify providers of recent changes to the ICD-10 billing codes in InSYST for Drug Medi-Cal Organized Delivery System (DMC-ODS) and Specialty Mental Health Service (SMHS) providers. **Exceptions**: This memo does not apply to providers who use eCura for claiming; those providers should continue to follow existing guidance. Additionally, DHCS has not updated guidance per CalAIM changes for SMHS Inpatient services; providers are still required to use diagnoses for claiming based on DHCS BHIN 22-043.

Background

Centers for Medicare and Medicaid Services (CMS) annually updates it's list of ICD-10-CM codes. Billing systems must be updated to align with these published codes.

Recent ICD-10 Code Changes in InSyst

InSyst, the ACBH billing system, was recently updated in response to the published FY22-23 CMS ICD-10-CM tabular list. As a result of this update, a number of ICD-10-CM codes that previously existed in InSyst were removed and new ones were added.

Current List of ICD-10 Codes in InSyst

To assist providers with better understanding this change and to minimize claims submission errors, ACBH has compiled and is sharing lists of ICD-10-CM codes that are currently available in InSyst following this update. The DMC-ODS InSyst Codes and SMHS Outpatient InSyst Codes documents are posted on the InSyst page of the ACBH Provider website under System Updates. **NOTE**: These lists include a broad range of codes; Only those codes that are also in the current version of the DSM should be used for billing.

The codes on these updated lists may be used in the primary or secondary diagnosis fields of the corresponding InSyst environment. Codes recently removed are indicated at the end of each list. Users will get an error messasge if an outdated code is used and can reference the InSyst code lists to select and input the correct code from the list. For providers that use both InSyst and Clinician's Gateway (CG), when there is a change in the primary or secondary diagnoses, both systems must be updated.

SUD Residential Covered Diagnoses

Per the DMC-ODS billing manual, all SUD residential claims must have at least one substance use disorder diagnosis listed in Enclosure 1 of BHIN 20-074E. Criteria for SUD diagnoses are found in the Diagnostic and Statistical Manual (DSM). At SUD residential programs, only codes on the linked list and in the current edition of DSM at the time of the claim are allowed.

Future Plans

ACBH is currently in the process of sunsetting InSyst and migrating to a new billing system, SmartCare, on 7/1/23. More information regarding CPT codes available in SmartCare will be shrared with providers in the coming weeks.

Support and Resources

ACBH's QA team continues to offer opportunities for quality improvement, including QA/Documentation related technical assistance, monthly Brown Bag meetings and training opportunities throughout the year. Information regarding future Brown Bag meetings is posted on the QA Training page.

For questions, please contact QATA@acgov.org.