

- MEMORANDUM -

DATE: August 30, 2022
TO: Alameda County Behavioral Health (ACBH) Contracted Specialty Mental Health Services (SMHS) Organizations
FROM: Torfeh Rejali, Quality Assurance (QA) Administrator *Torfeh Rejali*
SUBJECT: **Release of DHCS CalAIM Frequently Asked Questions (FAQ) Document**

This memorandum announces the publication of v1 of the CalAIM Behavioral Health Frequently Asked Questions (FAQ) document by the Department of Health Care Services (DHCS). **This memo is informational only.**

Overview: DHCS has posted v1 of their CalAIM Behavioral Health FAQ document. This document is intended to serve as a resource for county behavioral health agencies, providers, consumers, advocates, and stakeholders in the implementation of CalAIM behavioral health initiatives.

The FAQ document, which can be accessed [here](#), will be updated regularly. Additionally, DHCS intends to create a new webpage devoted to addressing CalAIM Behavioral Health FAQs. The FAQ document linked above is posted on multiple websites, including the following:

- DHCS CalAIM webpage: <https://www.dhcs.ca.gov/Pages/BH-CalAIM-Webpage.aspx>.
- Alameda County Behavioral Health (ACBH) Provider Website: [BHCS Providers website](#), section 19 of the Quality Assurance (QA) Manual.

Background: California Advancing and Innovating Medi-Cal (CalAIM) is a multi-year initiative by the Department of Health Care Services (DHCS) to improve the quality of life and health outcomes of our population by implementing broad delivery system, program and payment reform across the Medi-Cal program.

Next Steps: The ACBH QA team continues to offer opportunities for quality improvement, including QA Technical Assistance, monthly Brown Bag meetings and training opportunities throughout the year. Providers are encouraged to take advantage of these resources to ensure compliance with Medi-Cal and County quality requirements.

We invite you to visit the ACBH QA website for resources and informational memos at [BHCS Providers Website \(acbhcs.org\)](#).

For questions, please contact QATA@acgov.org.

