

MEMORANDUM -

DATE: March 29 , 2022
TO: ACBH Contracted Substance Use Disorder (SUD) Service Organizations
FROM: Torfeh Rejali, Quality Assurance (QA) Administrator *Torfeh Rejali*
SUBJECT: **2019 System of Care Audit Report of ACBH Contracted SUD Programs**

This memorandum announces the publication and release of the 2019 System of Care audit report of ACBH contracted substance use disorder organizations.

Background: The ACBH Quality Assurance (QA) team completed an audit of the SUD System of Care for the period of January 1, 2019 to March 31, 2019. The System of Care audit report is an aggregate analysis of the findings and compliance rates with Medi-Cal claiming requirements and ACBH SUD Service Documentation Standards.

Overview of General Findings: A total of eight-hundred and one (801) claims were reviewed by QA clinical staff for eighteen (18) unique charts. An additional chart was audited for a provider that, at the time of the audit, had not yet claimed for services. Results from that chart were not factored into the report.

Overall, of the eight-hundred and one (801) total claims reviewed, three-hundred and twenty-seven (327) claims, or 41%, met the documentation standards and four-hundred and seventy-four (474) claims, or 59%, were disallowed and deemed non-compliant.

The claims compliance of 41% was the same as the Q1 2018 SUD System of Care audit.

Next Steps: The QA team continues to offer opportunities for quality improvement, including QA Technical Assistance, monthly SUD Brown Bag meetings and training opportunities throughout the year. Providers are encouraged to take advantage of these resources to ensure compliance with Medi-Cal and County quality requirements.

We invite you to visit the ACBH Quality Assurance website for resources and informational memos at [BHCS Providers Website \(acbhcs.org\)](http://acbhcs.org)

This memo is informational only. There is no action required.

For questions, please contact QATA@acgov.org.

