

- MEMORANDUM -

DATE: June 6, 2022

TO: All Alameda County Behavioral Health (ACBH) Providers

FROM: Torfeh Rejali, Quality Assurance (QA) Administrator *Torfeh Rejali*

SUBJECT: **California Advancing and Innovating Medi-Cal (CalAIM) Frequently Asked Questions, Resources and Town Halls**

This memorandum announces the availability of recently published training and resources related to the CalAIM redesign for Substance Use Disorder (SUD) and Specialty Mental Health Services (SMHS), as well as upcoming ACBH Town Halls.

Background

CalAIM is a California initiative led by the Department of Health Care Services (DHCS) that aims to provide broad delivery system, program, and payment reform across the Medi-Cal system. The goal of the initiative is to transform the Medi-Cal delivery system, moving it towards a population health approach that prioritizes prevention and whole person care. The vision is to “meet people where they are in life, address social drivers of health and break down the walls of health care.”

California Mental Health Services Authority (CalMHSA) is a Joint Powers of Authority that provides administrative and fiscal services in support of Behavioral Health Departments. CalMHSA, on behalf of the counties, has assumed scopes of work to support the statewide implementation of CalAIM behavioral health initiatives. CalMHSA’s scope of work includes development of required Policies and Procedures, Communication Plans and Materials, Documentation Guides, and Web-based Training Videos. Alameda County has adopted and intends to continue to utilize the resources developed by CalMHSA to support the roll out of the CalAIM initiative.

CalMHSA CalAIM Resources

As mentioned in the ACBH memo dated 5/31/2022, CalMHSA has published and continues to post helpful resources and training videos on their website to assist with implementation of the new CalAIM requirements. In addition to the [Documentation Manual for Outpatient Specialty Mental Health Services](#), they have now posted the [Documentation Manual for Outpatient Drug Medi-Cal Organized Delivery System](#) (DMC-ODS).

[CalMHSA’s CalAIM webpage](#) is a valuable resource for information and training tools. We recommend you check this page frequently for updates. If you have not done so already, please register on [Learning Management System \(LMS\)](#) to access their training videos. The CalAIM Overview Training is currently posted and is a wonderful overview of the changes. Many other training videos are expected to be published soon.

Frequently Asked Questions

ACBH is continuing to track questions related to the CalAIM changes. The updated [Frequently Asked Questions](#) document is now posted on our website and is another great resource for information.

CalAIM Overview Town Halls

ACBH is planning two Town Halls to provide an overview of the CalAIM changes and answer questions. Both sessions are open to SMHS and DMC-ODS providers. **Please review the Documentation Manuals, FAQs and Training videos prior to**



attending these Town Halls. One of the goals of these Town Halls is to hear from you regarding remaining questions that need to be answered to allow you to successfully implement these changes by 7/1/2022. **Please save the date on your calendar. Registration and call in information will be shared in a future memo.**

SAVE THE DATE:

Town Hall

Specialty Mental Health Services: Overview of CalAIM Changes

Offered by ACBH Quality Assurance Team

June 22, 2022, 9:00-10:00

Town Hall:

Drug Medi-Cal Delivery System: Overview of CalAIM Changes

Offered by ACBH Quality Assurance

June 23, 2022, 1:00-2:00

Additional Resources

ACBH continues to utilize Brown Bag meetings to review the changes and answer questions. Please make note of these meetings on your calendar and participate as you are able:

SMHS Brown Bags:

Second and Fourth Friday of each month, from 12pm-1pm. Next meeting is on June 17, 2022.

Link: <https://global.gotomeeting.com/join/173324541>

United States (Toll Free): 1 877 309 2073; United States: +1 (646) 749-3129

Access Code: 173-324-541

DMC-ODS Brown Bags:

Third Thursday of each month from 12pm-1pm. Next meeting is on June 16, 2022.

Link: <https://global.gotomeeting.com/join/486928181>

United States (Toll Free): 1 866 899 4679; United States: +1 (224) 501-3316

Access Code: 486-928-181

Action Required

Please communicate these changes to your teams, as appropriate. Note that CalAIM documentation changes are effective on 7/1/2022. Keep the questions coming. Thank you!

For questions, please contact QATA@acgov.org.

