


**- MEMORANDUM -**

DATE: June 30, 2022

TO: All Alameda County Behavioral Health (ACBH) Providers

FROM: Karen Capece, Quality Management (QM) Program Director 

SUBJECT: **CalAIM Policies and Procedures Available—Documentation Redesign and No Wrong Door**

This memorandum announces the availability of two new ACBH policies and procedures, in support of California Advancing and Innovating Medi-Cal (CalAIM) behavioral health initiatives: Documentation Redesign for Substance Use Disorder (SUD) & Specialty Mental Health Services (SMHS) and No Wrong Door for Mental Health Services. Both initiatives have a **July 1, 2022** go-live date. Please note, both policies and procedures were developed by California Mental Health Services Authority (CalMHSA) and have been adopted by ACBH.

**Links to ACBH Policies and Procedures**

ACBH Policies and Procedures are located on the [ACBH Providers Website](#). To help identify and locate CalAIM policies and procedures, a “CALAIM” label is utilized.

Links to the new CalAIM policies and procedures are as follows:

- [Documentation Requirements for SMHS and SUD](#)
- [No Wrong Door for Mental Services](#)

**Background**

CalAIM is a California initiative led by the Department of Health Care Services (DHCS) that aims to provide broad delivery system, program, and payment reform across the Medi-Cal system. The goal of the initiative is to transform the Medi-Cal delivery system, moving it towards a population health approach that prioritizes prevention and whole person care. The vision is to “meet people where they are in life, address social drivers of health and break down the walls of health care.”

Since December 2021, DHCS has published a number of Behavioral Health Information Notices, outlining specific changes to Medi-Cal requirements based on the CalAIM initiative. The following is an overview of the policy changes as well as the expected Go-Live dates for each.

Policy	Go-Live Date
Criteria for Specialty Mental Health Services	January 2022
Drug Medi-Cal Organized Delivery System 2022-2026	January 2022
Drug Medi-Cal ASAM Level of Care Determination	January 2022
Updated Annual Review Protocol and Reasons for Recoupment FY 2021-2022	January 2022
Documentation Redesign for Substance Use Disorder & Specialty Mental Health Services	July 2022
Co-Occurring Treatment	July 2022
No Wrong Door	July 2022
Updated Annual Review Protocol and Reasons for Recoupment FY 2022-2023	October 2022
Standardized Screening & Transition Tools	January 2023
Behavioral Health CPT Coding Transition	July 2023
County Behavioral Health Plans Transition to Fee-for-Service and Intergovernmental Transfers	July 2023
Administrative Behavioral Health Integration	January 2027





MENTAL HEALTH & SUBSTANCE USE SERVICES

CalMHSA is a Joint Powers of Authority that provides administrative and fiscal services in support of Behavioral Health Departments. CalMHSA, on behalf of the counties, has assumed scopes of work to support the statewide implementation of CalAIM behavioral health initiatives. CalMHSA's scopes of work includes development of required Policies and Procedures, Communication Plans and Materials, Documentation Guides, and Web-based Training Videos. Alameda County has adopted and intends to continue to utilize the resources developed by CalMHSA to support the roll out of the CalAIM initiative.

For questions, please contact [QATA@acgov.org](mailto:QATA@acgov.org).



Alameda County Behavioral Health Care Services

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Health Care Service Agency