QA UPDATES FOR SUD ODS PROVIDERS
January 17, 2019

ALERT: REMINDERS FOR JANUARY CQRTs
Any changes herein supersede prior information that was addressed in previous updates, trainings or technical assistance.
It is crucial to review this document in full for all updates/revisions.
Will be posted here: http://www.acbhcs.org/providers/sud/Transition.htm
and
http://www.acbhcs.org/providers/QA/memos.htm

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January RES CQRT rescheduled from 1/24 to 1/31/19.
- Time and location remain the same.
- If you are unable to attend on 1/31/19 you may attend the other SUD CQRT meeting scheduled for 1/17/19 (time and location remain the same).

Change in Training Schedule for 2019
- Due to staffing capacity the first two trainings in 2019 are being changed to address the levels of care as below. Registration is open and the website will soon reflect the changes.
    o Feb. 6, 2019: BHCS QA: Clinical Doc. For SUD Tx. Now addressing the following levels of care: **OS**, IOS, and **Residential Services** (now added): To register: please go to http://alameda.netkeepers.com
    o May 30, 2019: BHCS QA: Clinical Doc. For SUD Tx. Now addressing the following levels of care: **OTP** (now added) and **Withdrawal Management** (Detox). To register: please go to http://alameda.netkeepers.com

CQRT (OS/IOS/RES): Sign-in sheets now required.
- Starting this month (January 2019) all SUD providers must include at least the most recent six (6) group sign-in sheets for each of the four (4) pre-reviewed charts required at CQRT. For OS/IOS providers, sign-in sheets are not required for all of the other charts requiring authorization, just the four (4) that are pre-reviewed. If the beneficiary hasn't attended six (6) groups, just include as many as possible.

CQRT (OS/IOS/RES): Establishing Medical Necessity

- For Medical Necessity to be established on the IMN (Initial Medical Necessity form) or CSJ (Continuing Service Justification form) the diagnostic criteria must include time frames which meet the DSM-5 diagnosis. As well, the diagnostic criteria may not simply be listed from the DSM-5 but must be tailored to the individual.
- For example: *"client is currently experiencing cravings for alcohol, last month client was fired from employment for being intoxicated on the job and unable to safely perform his task of operating a fork lift, and reports over the last three months his drinking has increased from a six pack of beers a day to a case of beer a day in order to feel good"*.
- Records which are review in CQRT that do not meet these criteria will not be authorized and will need to be retuned the following month with the documentation updated to meet the medical necessity criteria.

CQRT (OS/IOS)
Revised SUD ODS OS/IOS MN and Brief CQRT Review Sheet

- Please immediately begin using the attached document for authorization of OS/IOS services brought to CQRT.
- Note that the authorization criteria now indicates on several categories that if an item is out of compliance for a time period, that timeframe will not be authorized for services. See areas in red font on Review Sheet. *We are not asking that providers adjust any claims in Clinician's Gateway at this time based on this.*
- For example, a case is opened 12/2/18. The ALOC, IMN, Assessment, and Client Plan are due by 1/1/19. The Client Plan was not finalized by the Counselor until 1/15/19. Services will ONLY be authorized for the time periods of 12/2/18 – 1/1/19 and 1/15/19 + 90 days.

Residential Claiming for Establishing Medical Necessity

- All providers activities related to establishing medical necessity are recorded on the daily Progress Note as Assessment services and are claimed as part of the Residential Day. For example, Assessment services may not be claimed separately as "Case Management" when the LPHA and SUD Counselor meet**.**