



ALCOHOL, DRUG & MENTAL HEALTH SERVICES
CAROL BURTON DIRECTOR

Quality Assurance Office
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ACBHCS Quality Assurance Technical Assistance Contacts

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The ACBHCS Quality Assurance (QA) Office is available to provide Technical Assistance to all providers (County, Community Based Organizations, Network Providers and SUD Providers)

We ask that each Provider Agency assign one staff person who is primarily responsible for their internal Quality Assurance activities.

That individual may contact QA by emailing their inquiry directly to the designated ACBHCS QA staff member who will respond within 2 business days.

Below is a list of ACBHCS Quality Assurance Specialists assigned to assist with QA questions.

Mental Health: Master Contract Providers (aka CBOs), County Clinics/Programs & Network Providers

CBO's by Parent Agency Name, or County Clinic by Program Name	QA Technical Support Staff Member
All CBO's/Network Providers: A-I All Children's County Clinics and Programs	Phuong Lai, PsyD Phuong.Lai@acgov.org
All CBO's and Network Providers: J-Z All Adult County Clinics and Programs	Brion Phipps, LCSW Brion.Phipps@acgov.org

Substance Use Disorder Treatment & Prevention Providers

Provider Agency Name	QA Technical Support Staff Member
A-Z	Sharon Loveseth, CADCI, LAADC* sloveseth@acbhcs.org <small>*a non-governmental license LNR4020512</small>

**For general questions, you may call QA's main phone line or visit the
ACBHCS QA Website: <http://www.acbhcs.org/providers/QA/QA.htm>**

