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Memorandum

To: All Providers of Medi-Cal Specialty Mental Health Services (SMHS)

From: Carol Burton, ACBHCS Interim Agency Director

James Wagner, ACBHCS Agency Deputy Director

Date: March 13, 2018

RE: Introducing New Federal Network Adequacy Requirements for County Mental Health

Plans (MHPs)

Dear Providers,

In February, Alameda County Behavioral Health Care Services (ACBHCS) received new federal reporting requirements that focuses on network adequacy standards which includes time, distance, and timely access to services. The new requirement instructs counties to submit the DHCS Network Adequacy Certification Tool (NACT) with specific documentation to the California Department of Health Care Services (DHCS) quarterly demonstrating our compliance. The first submission is due March 30, 2018.

In the coming weeks, and going forward, you will be contacted intermittently by ACBHCS with a request for information. The information being requested may be regarding, but is not limited to, detailed information about your agency, your program(s), and individual rendering providers. You will receive instructions on how to submit the requested information and given a deadline for completion. The requested information will be used to populate the NACT. DHCS reports that lack of compliance with quarterly submissions may result in sanctions, fines, penalties, and/or a Plan of Correction for ACBHCS.

For more information on Network Adequacy Requirements, please see the <u>DHCS</u> <u>MHSUDS Information Notice 18-011.</u>

ACBHCS Leadership appreciates your assistance and thanks you in advance for your cooperation with this process.