

Quality Assurance Office 2000 Embarcadero Cove, Suite 400 Oakland, California 94606 (510) 567-8105 / TTY (510) 533-5018

ACBHCS Quality Assurance Technical Assistance Contacts

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The ACBHCS Quality Assurance (QA) Office is available to provide Technical Assistance to all providers (County, Community Based Organizations & Network Providers)

We ask that each Provider Agency assign one staff person who is primarily responsible for their internal Quality Assurance activities.

That individual may contact QA by emailing their inquiry directly to the designated ACBHCS QA staff member who will respond within 2 business days.

Below is a list of ACBHCS Quality Assurance Specialists assigned to assist with QA questions.

Mental Health: Master Contract Providers (aka CBOs), County Clinics/Programs & Network Providers

CBO's by Parent Agency Name, or	QA Technical Support Staff Member
County Clinic by Program Name	
All CBO's/Network Providers: A-I	Jeff Sammis, PsyD
All Adult County Clinics and Programs	jSammis@acbhcs.org
All CBO's/Network Providers: J-Z	Jennifer Fatzler, MFT
All Children's County Clinics and Programs	jfatzler@acbhcs.org

Substance Use Disorder Treatment & Prevention Providers

Provider Agency Name	QA Technical Support Staff Member
	Sharon Loveseth, CADCII, LAADC*
	sloveseth@acbhcs.org *a non-governmental license LNR4020512
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For general questions, you may call QA's main phone line or visit the ACBHCS QA Website: http://www.acbhcs.org/providers/QA/QA.htm

