



Consumer Notice

Changes are being made to Alameda County Behavioral Health's (ACBH) Beneficiary Handbooks.

Updated Beneficiary Handbooks will be available by January 1, 2024.

Significant changes to the Beneficiary Handbook include information on:

- Transportation Services
- Access to Medical Records
- A revised Non-Discrimination Notice

Handbooks are available by request from your provider, or can be downloaded from the ACBH website at <https://www.acbhcs.org/beneficiary-handbook/>.

For more information, please contact your service provider or call ACBH ACCESS at 1-800-491-9099 (TTY: 711).

December 1, 2023