

Consumer Notice of Significant Change

January 1, 2026

The Alameda County Behavioral Health Department (ACBHD) Member Handbook explains benefits and services that are available to you as a member of the ACBHD plan.

This notice is to inform you that the handbook will be revised in the following ways:

1. To include information about the following service offerings:
 - Multisystemic Therapy (MST)
 - Assertive Community Treatment (ACT)
 - Forensic Assertive Community Treatment (FACT)
 - Coordinated Specialty Care (CSC) for First Episode Psychosis
 - Supported Employment
2. To include a new section called “Words to Know” that will provide definitions to common terms used.
3. To include a revised “Notice of Availability of Language Assistance Services and Auxiliary Aids and Services”, formally, “Notice of Availability Language Tagline”.

The revised handbook will be available February 1, 2026. You may request the handbook from your service provider or download it from the ACBHD website at <https://www.acbhcs.org/beneficiary-handbook/>. Please contact your service provider for assistance with aids and services for people with disabilities, like documents in braille and large print. These are available free of charge.

If you have questions, please contact your service provider or call ACBHD Quality Assurance Office at 510-567-8105.

Enclosures:

- Notice of Availability of Language Assistance Services and Auxiliary Aids and Services
- Non-Discrimination Notice