

<https://bhcsproviders.acgov.org/providers/QA/NOABD.htm>

ACBH Grievance and Appeals System

Alameda County Behavioral Health (ACBH) is committed to providing help and seek resolution to a problem or concern related to the Behavioral Health of beneficiaries.

Grievance and Appeal Policy: [Consumer Grievance and Appeal Proc](#)

Grievance Manual: [ACBH Grievance and Appeal Manual](#)

The screenshot shows a web browser window with a single tab titled "Homeless Outreach and Stabilizati...". The address bar contains the URL: s.acgov.org/providers/QA/NOABD/Consumer%20Grievance/300-1-1_Appendix-Consumer_Grievance_and_Appeal_Procedure_Manual_UPDATED_1021.pdf. The browser's taskbar shows several open applications: Alameda County In..., BHCS QA Provider..., uSignIn Message B..., GoTo Webinar | Ev..., PIMS - Behavioral..., ShareFile Login, DocuSign, and Yellowfin. The PDF viewer interface shows a search bar, a close button, and a sidebar. The main content area displays the logo for the Behavioral Health Department of Alameda County Health, followed by the title "Consumer Grievance and Appeal Procedure Manual" and the subtitle "(For use by Alameda County Behavioral Health Department (ACBHD))".

Please rename PDF to Consumer Grievance and Appeal Procedure Manual