



ACBHD Credentialing Workflows

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Provider Types Requiring Credentialing

Refer to [Provider Memo 2025-17](#) for the provider types required for credentialing by ACBHD. If a new provider has a provider type required for credentialing by ACBHD but does not bill to Medi-Cal, they must be credentialed by ACBHD if they either oversee clinical staff or they review the documentation of clinical staff or both.

Provider types requiring DHCS PAVE enrollment:

- a. Certified Nurse Practitioner
- b. Licensed Clinical Social Worker (LCSW)
- c. Psychologist
- d. Licensed Educational Psychologist
- e. Licensed Marriage and Family Therapist (LMFT)
- f. Licensed Professional Clinical Counselor (LPCC)
- g. Licensed Clinical Social Worker (LCSW)
- h. Nurse Practitioner (Supervised)
- i. Physician Assistant (Supervised)
- j. Physician (MD and DO)
- k. Registered Pharmacist

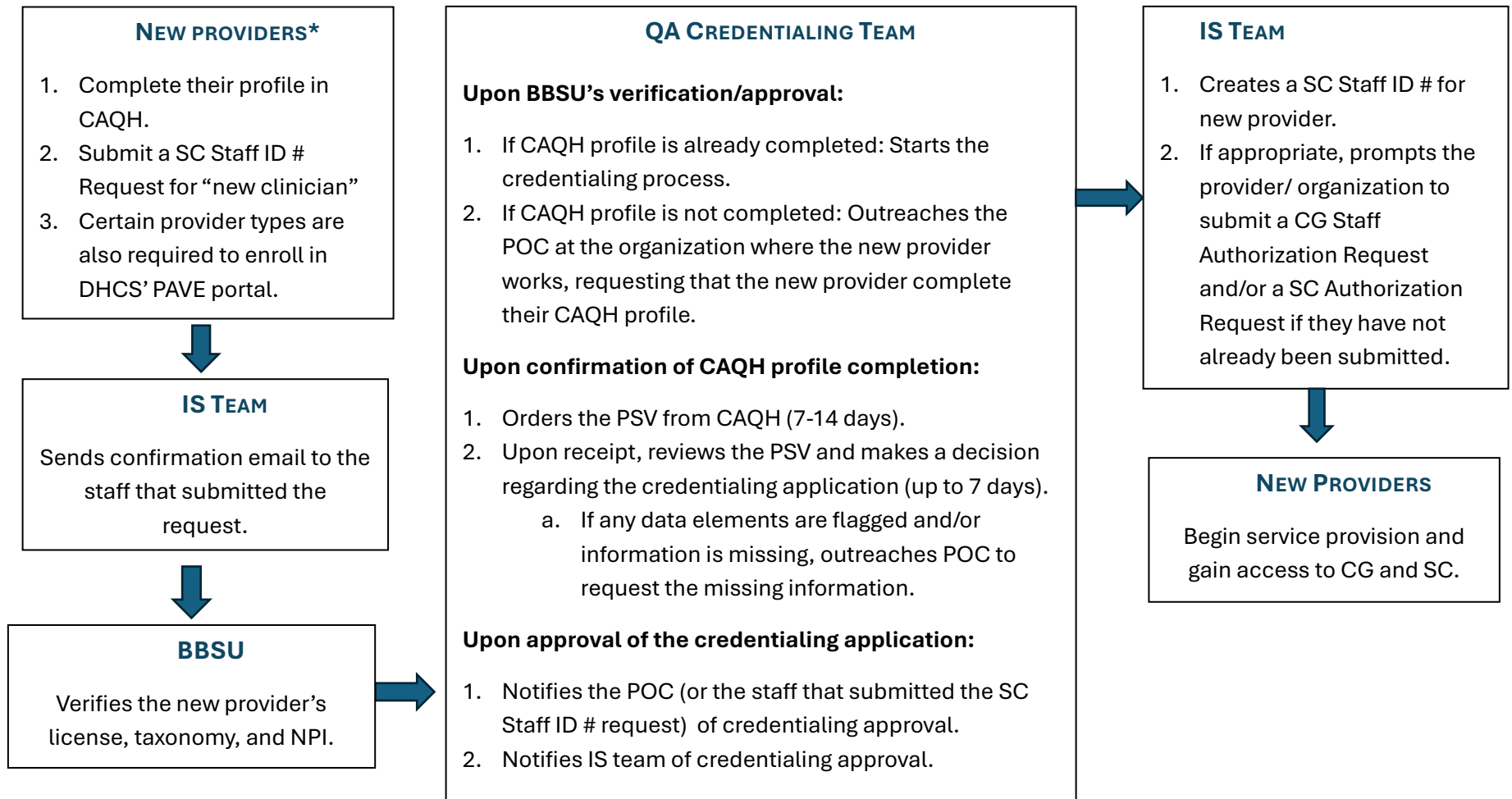
PAVE Resources:

- ACBHD [Provider Memo](#) (11/2021): Provider Application and Validation for Enrollment (PAVE) Requirement
- ACBHD [Provider Memo](#) (3/2021): Update and FAQs - Provider Application and Validation for Enrollment (PAVE)
- DHCS [BHIN 20-071](#): SMHS PAVE Enrollment Requirements – CURES Act

Legend

BBSU = Billing and Benefits Support Unit	PAVE = Provider Application and Validation for Enrollment
CAQH = The Council for Affordable Quality Healthcare	POC = Point of Contact
CG = Clinician's Gateway	PSV = Primary Source Verification
IS = Information Systems	QA = Quality Assurance
NPI = National Provider Identification	SC = SmartCare

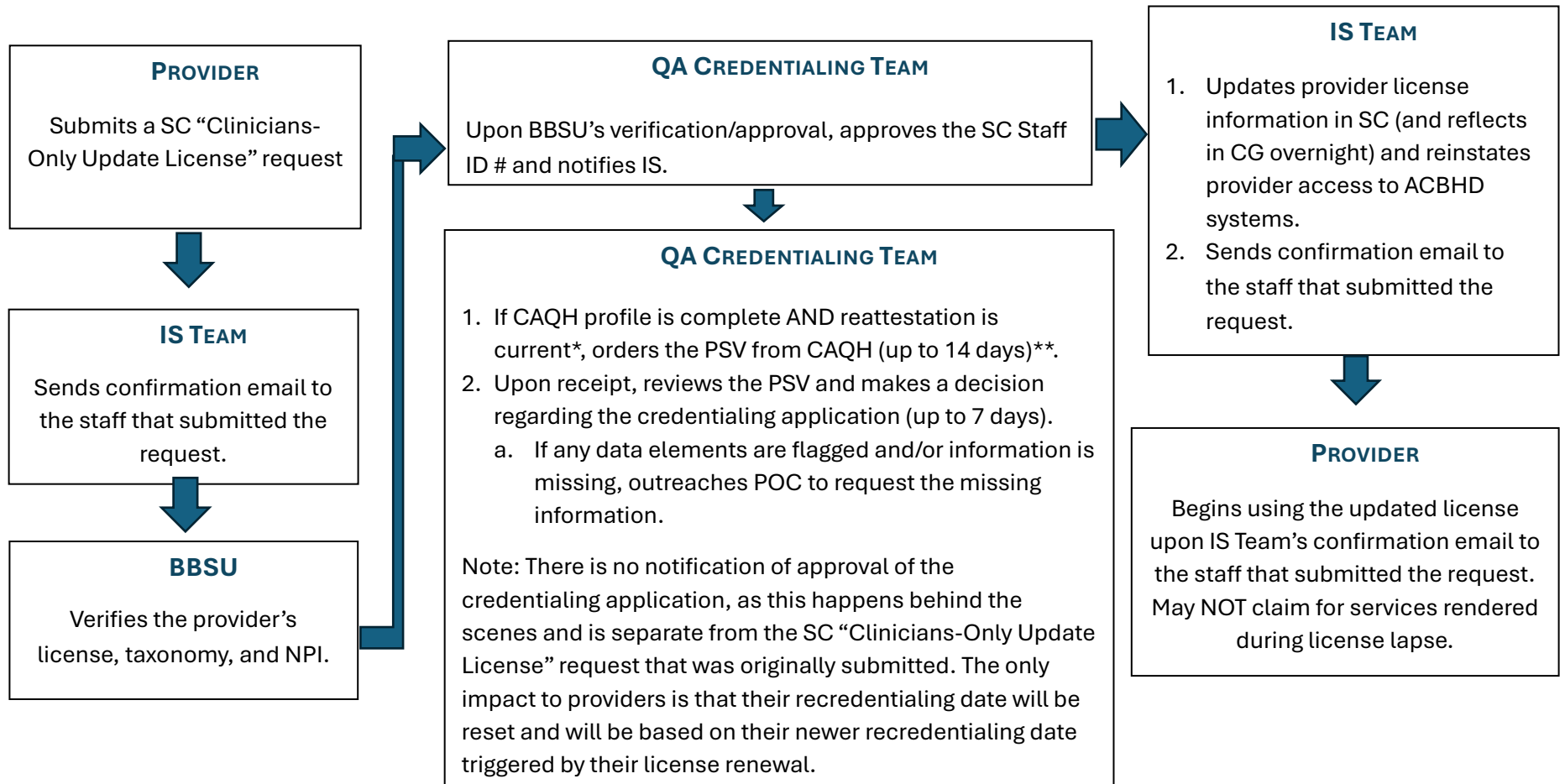
Credentialing Process for New Providers that have Provider Types Required for Credentialing by ACBHD



* Effective 7/1/26

Credentialing Process for *License Renewals After a Gap/Lapse in License* for Provider Types Requiring Credentialing by ACBHD

In this scenario, the **provider's license lapses**, resulting in suspension of access to ACBHD systems. **The provider then renews their license** and **submits a request** for their access to be reinstated upon ACBHD's verification of their renewed license.

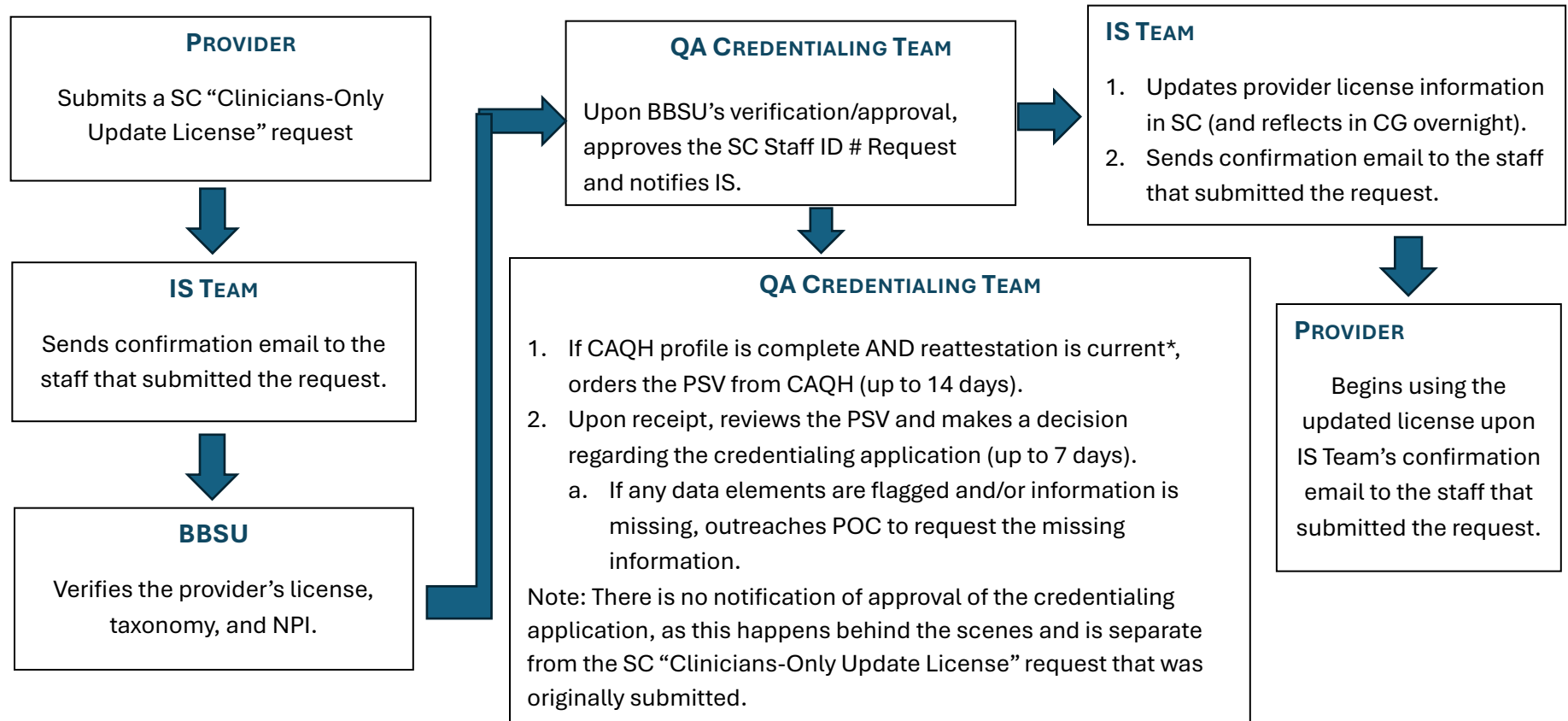


* If CAQH profile is incomplete and/or if reattestation is not current, QA Credentialing Team outreaches the POC requesting that the provider complete their CAQH profile and/or reattest to the accuracy of their profile (Note: Per ACBHD contract, reattestation is required every 120 days). Upon verification that CAQH profile is complete AND reattestation is current, refer to Step 1. above in the QA Credentialing Team box.

** To comply with DHCS requirements, ACBHD must reorder PSV for any provider whose license has been renewed **after a gap/lapse in their license that has been verified by BBSU**. PSV is not reordered for licenses that are renewed as part of natural expiration renewals.

Credentialing Process for License Updates for Provider Types Requiring Credentialing by ACBHD

In this scenario, the **provider type changes from one that does not require credentialing (e.g., MHRS) to one that does require credentialing (e.g., ASW).**



* If CAQH profile is incomplete and/or if reattestation is not current, QA Credentialing Team outreaches the POC requesting that the provider complete their CAQH profile and/or reattest to the accuracy of their profile (Note: Per ACBHD contract, reattestation is required every 120 days). Upon verification that CAQH profile is complete AND reattestation is current, refer to Step 1. above in the QA Credentialing Team box.