




- MEMORANDUM -

Date: March 24, 2026
To: All Behavioral Health Department (BHD) Employees and AC Health Colleagues
From: Rickie Michelle Lopez, BHD Assistant Finance Director 
Cecilia Serrano, BHD Finance Director
Subject: **ACBHD Receives 2026 Contract Lifecycle Management (CLM) Inspire Award**

On behalf of BHD Finance Leadership, we are pleased to share the Department has received an Inspire Award for our innovative work in leading the public sector in transforming and adopting a robust contracting lifecycle management (CLM) system from Conga, BHD's CLM software vendor.

ACBHD is the first ever public sector award winner. Our nomination was reviewed alongside many other competitive organizations. Other recipients of the Inspire Award include IBM, DigiKey, United Airlines, Pediatrix, and Southwest Airlines.

Organizations are recognized and invited to present and highlight their success stories at the Conga National Conference annually. This year, our BHD Finance and Information Systems staff presented to a room filled with attendees from other corporate, non-profit, and public industries.

This project began shortly before the pandemic in 2020 and demonstrates how we can modernize our business process to streamline workflows, automate data and document generation, and strengthen collaboration across multiple teams to continue working in a digital workspace while adhering to the COVID-19 local health & safety guidelines. The CLM software system continues to serve as a critical resource to execute contracts so that community-based organizations (CBO) can deliver essential services to our communities.

Please join us in recognizing this very special accomplishment and congratulating everyone who has been involved in this work. More information on the Conga Inspire Awards can be found [here](#) and a photo from the Award Ceremony can be viewed [here](#).

Inquiries on the CLM Project can be directed to Cindy Tern at Cindy.Tern@acgov.org.