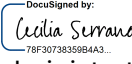



MEMORANDUM

Date: August 25, 2025

To: Alameda County Health, Behavioral Health Department (ACBHD) Drug Medi-Cal Organized Delivery System (DMC-ODS) Community-Based Organizations

From: Cecilia Serrano, Finance Director 
Vanessa Baker, Deputy Director | Plan Administrator 

Subject: **Alternative Invoicing/Cost Reimbursement Extension to September 2025**

ACBHD continues to provide updates regarding the implementation of SmartCare and has developed reports for invoicing. We are prioritizing claim submission to DHCS for Fiscal Year (FY) 2024-25 and will be working to complete the rates in the system for FY 2025-26. ACBHD is extending the monthly actual cost reimbursement/alternative invoicing in FY 2025-26 for the **First Quarter of 2025 (July 1 – Sept 30)** for SUD programs only. Please note: ACBHD has scheduled training for generating the invoice report and rate-based claims submission in August 2025. Mental Health programs will transition to rate-based claims submission for August 2025 and beyond.

Contract settlement terms will remain consistent per your organization's contract. Your organization can continue to submit claims in the same manner for July, August, and September 2025 as you have for last year.

If you have any questions regarding your organization's contract, please contact your assigned Contract Managers or the ACBHD Contracts mailbox at Contracts@acgov.org. For SmartCare questions, please reach out to our team: ACBHSmartCare@acgov.org.

As a reminder, for SmartCare updates, training dates, Office Hours, and links, key forms, manuals, and training videos, go to: [ACBHD Providers Website - SmartCare \(acgov.org\)](https://www.acgov.org/ACBHD/ProvidersWebsite-SmartCare), or feel free to seek out information through this memo: [SmartCare and Payment Reform Quick Reference Memo](#).

ACBHD appreciates the continued partnership and collaboration in these times of change, and we continue to be dedicated to supporting partnering CBOs to deliver the essential services to our clients in Alameda County.

cc: Executive Team
Operational Leadership
Contracts