



**Behavioral Health
Department**

Alameda County Health



Welcome, Jessica Clark

Client Benefits and Accounts Manager

I am pleased to announce the appointment of Jessica Clark, Client Benefits and Accounts Manager, to the **Finance Division, Billing & Benefits Support Unit**.

Jessica joined the **Billing & Benefits Support unit** on **March 31, 2025**, and reports directly to **Lisa Moore, Financial Services Officer**.

Jessica has over 21 years of dedicated service in Civil and Social Services, with a strong commitment to public service and community well-being. She began her career with Alameda County (ALACO) in 2004 as a Payroll Records Clerk in the Probation Department, where she played an active role in Human Resources functions, recruitment committees, and served as the department's Benefits Liaison. During this time, she also advocated for employees as a shop steward for *SEIU Local 616*, which later transitioned to *Local 1021*.

In 2007, Jessica moved to the Social Services Agency, where she has advanced through the Eligibility Technician series. In 2014, she was promoted to Supervising Eligibility Technician, overseeing staff and managing General Assistance-Unemployable caseloads. She also contributed to the SSA Health and Safety Committee, advocating employee wellness and a safe work environment. Jessica's leadership extended to Labor representation, serving as Vice President for *IFPTE LOCAL 21*, where she played a key role in negotiating the most recent union contract signed in 2024. Before joining the County, Jessica volunteered as a hotline counselor with Family Paths, offering support to people during tough times – a role that really set the tone for her career in service.

Outside of work, she enjoys camping and baking with friends and family. Please join us in welcoming **Jessica** in her new role within our department!



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