



Greetings!

Alameda County Behavioral Health Department (ACBHD) plans to launch one system-wide point of access for mental health (MH), substance use disorder (SUD), and co-occurring MH/SUD needs for information, screening, and referrals by July 2026. This integrated unit will merge the County's two currently separate MH and SUD helpline services into one single helpline that is managed by the current ACBHD ACCESS unit (the current MH helpline). This change is one part of ACBHD's ongoing initiative to provide whole-person, integrated care. We will be sharing more about the new helpline in the coming months.

The name of the current ACCESS unit will change to reflect its new role and its expanded information, screening, and referral services. ***What do you think the new name should be?***

Please complete a short anonymous survey ***by September 15*** to let ACBHD know your thoughts and ideas about the new name. Click [HERE](#) to access the survey. This survey is available in many different languages.

In partnership,

A handwritten signature in blue ink, appearing to read "James Wagner", with a horizontal line extending to the right.

James Wagner  
ACBHD Deputy Director of Clinical Operations