



Behavioral Health Department

Alameda County Health

Welcome, Shannon Singleton-Banks New Interim Substance Use SOC Assistant Director



ACBH is pleased to announce the appointment of the Interim Substance Use System of Care Assistant Director.

Shannon has worked as a Program Services Coordinator with the Child and Young Adult System of Care for more than six years, managing program services and resources for the Transition Age Youth (TAY) Division. Her primary responsibilities included building and maintaining community services and partnerships, that contribute to the mental health and substance use wellness of TAY in Alameda County.

Shannon earned her Master's in Public Health and Bachelor of Science degrees, from San Francisco State University. She has been employed with ACBHD since 2006 and is a certified trainer in Mental Health First Aid. Her diverse personal and professional experience includes contract oversight, program development/management and service delivery within public service programs. She leads county-wide collaborations, strategic processes, and community outreach efforts. Shannon holds a robust background in mental health and substance use services, with a focus on providing comprehensive support to underserved populations.

Shannon has boundless passion for the well-being of underserved communities and possesses copious knowledge in working with young adults and other specialty populations.

Shannon is a Bay Area native and holds profound ties to Berkeley, California. In her free time, she enjoys dancing, traveling, hosting soiree's, attending concerts, and spending time with family, especially her three-year-old granddaughter-Charli.

Shannon will officially begin her role effective October 14, 2024. Please welcome Shannon as the newest team member within our department!

James Wagner, Deputy Director of Clinical Operations



Employee Work Location
2000 Embarcadero Cove
Oakland, CA 94606



Desk Phone Number (TBD)



New Employee's Email Address
shannon.singleton-banks2@acgov.org