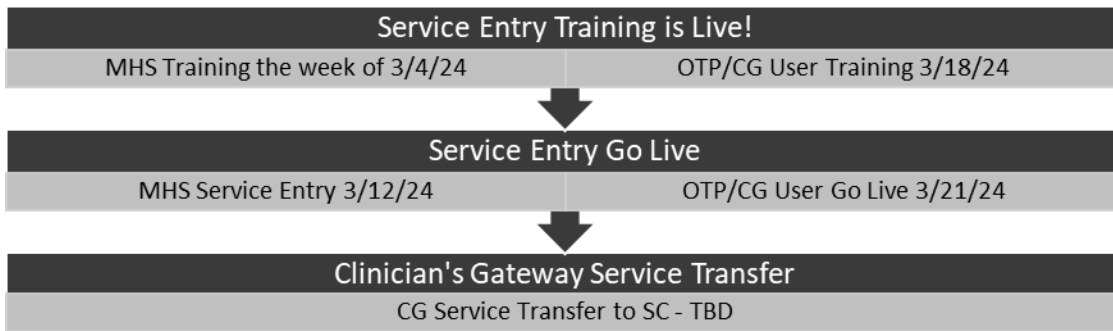


**DATE:** **March 11, 2024**  
**TO:** Alameda County Mental Health Plan (MHP) & Drug Medi-Cal Organized Delivery System (DMC-ODS) Providers  
**FROM:** Vanessa Baker, Deputy Director, Plan Administration & SmartCare Executive *Vanessa Baker*  
 Sponsor  
**SUBJECT:** SmartCare Launch Service Entry Deadlines

**SmartCare (SC) Service Entry Training Details**

Some SC Service Entry functions are live and others will become available soon, allowing Providers to enter their services into the system. As a reminder, the roll out plan is as follows:



Service entry dates need to be staggered so that the **oldest services dates are entered first** & all services are entered timely for this Fiscal Year. **See deadlines here:**

**CBO – Go Live Preparation**

Remember to Update Staff e-forms.

Review your client program enrollments.

Watch the SC Basic Training Validation video!

Service Month	Service Data Entry Due Date
July 2023	April 19, 2024
August 2023	May 17, 2024
September 2023	June 14, 2024
October 2023	July 12, 2024
November 2023	August 2, 2024
December 2023	August 23, 2024
January 2024	September 13, 2024
February 2024	October 4, 2024
March 2024	October 25, 2024
April 2024	November 15, 2024
May 2024	December 6, 2024
June 2024	December 27, 2024
<b>Year End Deadline</b>	<b>12/31/2024</b>

SUPPORT: SC Daily Office Hours –ongoing/HCSA IS Support – ongoing Email [his@acgov.org](mailto:his@acgov.org) Phone: 510-567-8181  
 For more Info go to: [SmartCare](#) | [ACBH Providers Website \(acgov.org\)](#)

