

MEMORANDUM

Date: November 1, 2024

To: Alameda County Mental Health Plan (MHP) & Drug Medi-Cal Organized Delivery System (DMC-ODS) Providers

From: Vanessa Baker, Deputy Director, Plan Administration & SmartCare Executive Sponsor *Vanessa Baker*

Subject: **SmartCare Service Entry Fiscal Year 2024-25**

Alameda County Health, Behavioral Health Department (ACBHD) thanks all mental health and substance use providers for their continued commitment to timely service entry into our SmartCare billing system. As we near the end of the 2024 calendar year, we want to share an important update regarding service entry due dates for the fiscal year (FY) 2024-25. Please see the table below for detailed information on the service entry deadline.

Service Month	Service Data Entry Due Date
July 2024	January 17, 2025
August 2024	February 7, 2025
September 2024	February 28, 2025
October 2024	March 21, 2025
November 2024	April 11, 2025
December 2024	May 2, 2025
January 2025	May 23, 2025
February 2025	June 6, 2025
March 2025	June 20, 2025
April 2025	July 4, 2025
May 2025	July 18, 2025
June 2025	August 1, 2025

Please review the previously distributed memo for information regarding FY 2024-25 reimbursement and invoicing. If you have any questions or need technical support, please contact HCSASupport@acgov.org or at (510) 817-0076. For more information, please go to [News & Announcement | ACBH Providers Website](#).