

Memo

Date: July 24, 2024

To: Alameda County Specialty Mental Health Services (SMHS) and Drug Medi-Cal Organized Delivery System (DMC-ODS)

From: Torfeh Rejali, Quality Assurance Division Director *Torfeh Rejali*
Lisa Moore, Billing & Benefits Support Unit Director

Subject: Data Entry for FY 2024-25 July Services Update

This memo is to inform providers of the need to pause entry of services for July 1, 2024 and beyond into SmartCare (SC), until August 9, 2024.

Background

Department of Health Care Services (DHCS) recently published new SMHS and DMC-ODS Billing Manuals and Service Tables for FY 2024-2025 (July 1, 2024-June 30, 2025). These documents are available on the [DHCS MedCCC Library](#) and contain information regarding changes to billing codes, including new Prolonged Service Codes.

On June 24, 2024, Alameda County Behavioral Health Department (ACBHD) issued [memo 2024-25](#) requesting that data entry for July 2024 services be paused until July 22, 2024.

New Date for July 2024 Service Entry

Given the current focus and priority on submitting 2023 service claims, the creation of new FY 2024-2025 procedure codes in SC has been delayed. As a result, providers are asked to pause entry of service dates July 1, 2024 and beyond into SC until August 9, 2024.

Clinician's Gateway (CG) users do not need to pause entries but will select the primary codes for the full duration, and do not need to select additional prolonged service codes. SC enhancement will automate prolonged service add-on codes. Service transfers from CG to SC will be held until after completion of the SC enhancement to ensure accurate service claiming from ACBHD to DHCS.

ACBHD issued guidance for invoice submission for July 2024 in a separate communication on [July 19](#).

We appreciate your patience during this transition.

Action Required

Please share this information with your teams, as appropriate.

For questions, please contact gata@acgov.org or ACBHD Billing and Benefits Support Unit.