

Forensic Services



ACBHD operates a variety of services that have a focus on Medi-Cal beneficiaries who have had interactions with law enforcement. Our department has developed a Forensic, Diversion and Re-Entry Services system of care to support individuals and their families as they navigate this time in their lives; in partnership with many community-based organizations, health care facilities, and other County agencies.

ACBHD operates both behavioral health programs in the juvenile and adult detention centers as well as a large network of community-based programs such as a Behavioral Health Court (BHC), Assisted Outpatient Treatment programs, and forensic involved Full-Service Partnerships.



Behavioral Health Department
Alameda County Health



Behavioral Health Department
Alameda County Health



1(800) 491-9099

[Health.AlamedaCountyCA.gov/ACBHDD](https://www.health.alameda-county.ca.gov/ACBHDD)

Alameda County Behavioral Health Department (ACBHD)

values all of our beneficiaries and is committed to providing quality services that are empowering and supportive. We respect the ethnic, cultural, and linguistic differences including undocumented, hearing impaired, deaf and LGBTQ communities that represent the rich diversity of the Bay Area.

We strive to deliver services in partnership with our clients, from a strength-based approach, to support them as they move along their path of wellness and resiliency.

Through five systems of care, we serve Individuals who are Medi-Cal recipients, Medi-Cal eligible, Medi-Cal/Medicare recipients (Medi-Medi), HealthPAC recipients, and uninsured individuals.

Substance Use



Alameda County Behavioral Health Department is proud to offer high quality treatment and prevention services for residents seeking recovery from drug and alcohol addictions. We offer the largest network of substance use treatment in Alameda County, with programs designed to meet an individual's specific needs and circumstances. We value all our beneficiaries and strive to provide quality services that support the ethnic, cultural, and linguistic differences that represent the rich diversity of the Bay Area. Evidence-based services and programs include:

- Medication Assisted Treatment
- Withdrawal Management
- Residential and Sober Living Homes
- Outpatient & Intensive Outpatient
- Opioid Treatment Programs
- Recovery Support Services
- Drug and Alcohol Prevention Services
- Youth Substance Use, Addiction and Treatment
- Adolescent Substance Use Prevention Programs



Child and Youth Services



ACBHD offers an array of services, including inpatient, residential and outpatient services for children and young adults from 0-25 years.

Services include:

- Mental Health Services
- Substance Use Services
- School Based Services
- Foster Youth Services
- Specialty Services

For more information, please contact our main helpline at: **1 (800) 491-9099**

Early Childhood Mental Health
Community Mental Health Programs
Transition Age Youth (TAY) Services

Acute and Crisis Services



ACBHD operates a variety of crisis services and Mobile Crisis Teams to respond to individuals in the community experiencing an acute behavioral health crisis. In addition to crisis services, ACBHD operates an Acute Care Management Team to assist in arranging care transitions between levels of care within the behavioral health care system. Crisis services responding to individuals experiencing an acute behavioral health crisis include:

Psychiatric Inpatient Care: Located at John George Psychiatric Hospital.

Willow Rock Psychiatric Health Facility

(Adolescent): Main 510-895-5502

Mobile Crisis Team (MCT):

Monday – Friday 8am-6pm (510) 891-5600

Oakland Mobile Evaluation Team (MET):

Monday – Thursday 8am-3pm (510) 891-5600 or 911

Hayward Mobile Evaluation Team (HMET):

Monday – Thursday 8am-4pm (510) 891-5600 or 911

Community Assessment and Transport Team

(CATT): 24/7, via 988 nights and weekends or 911



Adult and Older Adult Services



ACBHD serves adults between the ages of 18 and 59 years old and older adults age 60+ whose serious mental health or co-occurring illnesses seriously impacts his/hers/their day-to-day activities of daily living. We are committed to offer supports that are culturally and linguistically appropriate as well as serving persons who are undocumented, LGBTQ, and hearing-impaired or deaf.

Services include:

- Assessment
- Therapy
- Psychiatric medication support, management, and consultation
- Urgent medication support
- Case Management/Intensive Case Management for care coordination and support
- Inpatient hospitalization
- Housing support services like supported residential living
- Employment
- Outreach and Engagement
- Community Integration Services for persons transitioning from the criminal justice system
- Specialty Programming
- Prevention and Early Intervention Services for Underserved English Limited Proficiency Services

To get started please call our main helpline at

1(800) 491-9099

