ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES
SUBSTANCE USE DISORDER (SUD) EXTERNAL QUALITY REVIEW
JANUARY 9 - 11, 2024

The Alameda County FY2023-2024 Substance Use Disorder External Quality Review (EQR), commonly referred to as EQR, will be rendered virtually on January 9 - 11, 2024.

The United States Department of Health and Human Services (HHS), Centers for Medicare and Medicaid Services (CMS) requires an annual, independent external evaluation of State Medicaid Managed Care Organizations (MCOs) by an External Quality Review Organization (EQRO). The California EQRO is Behavioral Health Concepts, Inc (BHC).

Goal and Function of EQR:
Analyze and evaluate aggregate information on access to health care services, timeliness, quality, and information systems.

Coordinated By:
ACBH Plan Administration Quality Management Program

THE EQR AGENDA AND MEETING INVITATIONS ARE FORTHCOMING AND WILL BE SENT BY THE QUALITY IMPROVEMENT & DATA ANALYTICS (QIDA) DIVISION.

If you have questions, please contact Chet Valentino, Director, Quality Improvement and Data Analytics Division.

chet.meinzer@acgov.org
(510) 913-4687