


MEMORANDUM

DATE: June 9, 2023

TO: Alameda County Behavioral Health Care Services (ACBH)
Rate-Based Reimbursement Community-Based Organizations

FROM: Cecilia Serrano, Finance Director 
Karen Capece, Interim Deputy Director, Plan Administrator
Karyn Tribble, PsyD, LCSW, ACBH Director

SUBJECT: **Fiscal Year 2023-24 Rate-Based Contract Reimbursement**

As many are already aware, our system is less than one month from our **SmartCare Go-Live** date of **July 1, 2023**. To that end, our SmartCare Implementation Team continues to actively work with the vendor, **Streamline**, to prepare for Go-Live readiness. The SmartCare system will replace the legacy billing system (*InSyst*), fee-for-service (FFS) managed care system (*eCura*), and Microsoft Access Databases.

To provide increased stability given the status of the SmartCare Implementation, ACBH will be updating provider **Interim Contracts to include provisions for monthly actual cost reimbursement for the first quarter of Fiscal Year (FY) 2023-24 (July 2023 – September 2023)**. Contract settlement terms will remain consistent per your organization's contract. Some programs will require an alternative method in lieu of line-item actual cost submission for first quarter reimbursement, and as a result, ACBH Contracts office will address those specific provider contract provisions accordingly.

The Interim Contract Rate Sheets will include a footnote to reflect these updates. In order to ensure regular updates and instructions are provided to our provider community, future communications are planned and will include additional details (i.e., footnote information and invoicing procedures).

If you have any questions regarding your organization's Interim Contract, please contact your assigned Contract Managers or the ACBH Contracts mailbox at Contracts@acgov.org.

ACBH appreciates the continued partnership and collaboration in these times of change and continues to look to support our system's Community Based Organization (CBO) providers to deliver essential behavioral health services to the clients and families in Alameda County.

Thank you for your ongoing engagement.

cc: Executive Team
Operational Leadership
Contract Unit

