

**MEMORANDUM (UPDATE 3/19/2020)**

**DATE:** March 19, 2020

**TO:** ACBH Staff and Providers

**FROM:** Aaron Chapman, MD, Medical Director and Chief Medical Officer  
Ravi Mehta, Chief Compliance and Privacy Officer

**SUBJECT: LEVERAGING TECHNOLOGY TO MEET CLIENT NEEDS - NON-LICENSED STAFF  
UPDATE**

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The rapidly changing situation with COVID-19 requires us to be cautious and keep our priorities clear – support our staff, clients and our communities. The past few days have shown all of us the need to be agile and adaptable and we will continue to act accordingly.

ACBH is exercising its discretion to temporarily allow a non-licensed staff (*i.e.*, *MHRS*, *Peer Specialist*, *Family Partner*) to provide mental health services via telehealth, as long as services are within their scope of practice and/or working under the supervision of licensed clinicians/providers.

