

CO-OCCURRING INFORMED PRACTICE PROVIDER CONTRACT EXPECTATIONS

All Alameda County Behavioral Health Care Services (BHCS) contract providers are expected to submit an online Annual Assessment that identifies Housing/Living Situation and Co-Occurring Informed Practice activities they implemented in BHCS-funded programs. This on-line assessment must be completed by July 10th (after the end of each contract year).

Increasing the prevalence of Co-Occurring Informed Practices is a Quality Improvement priority, and reflects a BHCS commitment to offer services addressing the mental health, substance use and primary care needs of consumers and family members with complex conditions.

The Co-Occurring Conditions (COC) Initiative supports the efforts of our Provider Network to deliver services to people of all ages with co-occurring conditions, by implementing practices that are welcoming, hopeful, recovery-oriented, trauma-informed and culturally-resonant. *Please direct questions about the Co-Occurring Informed Practice component of the Annual Assessment to the BHCS Quality Improvement Unit at QI Info@acbhcs.org*.

Exhibit A-1 requires all providers to "operationalize at least one activity to promote Co-Occurring Informed Practice" within one or more of their BHCS funded programs. Providers can meet the requirement in several ways:

I. Improving Accuracy in Identifying People with Co-Occurring Conditions
Six practices that will help your program assess clients for co-occurring conditions. See "Preview Copy- BHCS Annual Assessment" at http://www.acbhcs.org/providers/network/docs.htm

II. Improving Co-Occurring Practices throughout Your Organization.

- BHCS Welcoming Toolkit: Choose from three sets of low-cost, easy-to-learn and easy-to-use practices that will increase the co-occurring capability of your program. Download toolkit: http://www.acbhcs.org/providers/QI/docs/Welcoming Toolkit.pdf
- COMPASS-EZ: This "organizational self-assessment" helps your team identify which policies and procedures can be changed to make your program more co-occurring capable. Email the BHCS Quality Improvement Unit at QI Info@acbhcs.org to get a copy.
- NIATx Process Improvement Toolkit: Sixteen low-cost, easy-to-learn, easy-to-use "process improvement" tools that will help you plan, implement, improve and sustain any kind of operational change. More information at: http://www.niatx.net/Content/ContentPage.aspx?PNID=2&NID=18