

## Enrollment Sites

### **Inpatient Hospital Care:**

Highland General Hospital  
1411 East 31<sup>st</sup> St.  
Oakland, CA 94602

Fairmont Hospital (not a Medical Home)  
15400 Foothill Blvd  
San Leandro, CA 94578  
(510) 895-4250

### **Alameda County Medical Center**

#### **Outpatient Clinics:**

Eastmont Wellness Center  
6955 Foothill Blvd  
Oakland, CA 94605  
(510) 567-5711

Winton Wellness Center  
24100 Amador St. Ste. 250  
Hayward, CA 94545  
(510) 346-1369

Highland Hospital and Clinics  
1411 East 31<sup>st</sup> St.  
Oakland, CA 94602  
(510) 437-4961

Newark Wellness Center  
6066 Civic Terrace Ave  
Newark, CA 94560  
(510) 895-4257

### **Asian Health Services**

- ◇ Asian Medical Center  
818 Webster St.  
Oakland, CA 94607  
(510) 986-6880
- ◇ Adult Medical Services at Hotel Oakland  
275 – 14th St.  
Oakland, CA 94612  
(510) 986-8688
- ◇ Frank Kiang Medical Center  
250 E 18<sup>th</sup> St. 2<sup>nd</sup> Floor  
Oakland, CA 94606  
(510) 986-6860

### **Axis Community Health**

#### **Centralized Enrollment phone # (925) 462-1755**

- ◇ Axis Community Health – Livermore Site  
3311 Pacific Ave.  
Livermore, CA 94550
- ◇ Axis Community Health – Pleasanton Site  
4361 Railroad Ave.  
Pleasanton, CA 94566

### **Healthy Communities, Inc.**

- ◇ Save a Life Wellness Center  
2580 San Pablo Ave.  
Oakland, CA 94612  
(510) 444-9155

### **La Clínica de La Raza**

- ◇ Clinica Alta Vista  
1515 Fruitvale Ave.  
Oakland, CA 94601  
(510) 535-6300
- ◇ La Clínica de La Raza – Transit Village  
3451 E 12th St.  
Oakland, CA 94601  
(510) 535-3650
- ◇ San Antonio Neighborhood Health Center  
1030 International Blvd.  
Oakland, CA 94606  
(510) 238-5400

### **LifeLong Medical Care**

#### **Main phone # (510) 981-4100**

- ◇ LifeLong Berkeley Primary Care  
2001 Dwight Way  
Berkeley, CA 94704
- ◇ LifeLong Downtown Oakland Clinic  
616 -16<sup>th</sup> St.  
Oakland, CA 94612
- ◇ LifeLong Howard Daniel Clinic  
9933 MacArthur Blvd  
Oakland, CA 94605
- ◇ LifeLong East Oakland  
10700 MacArthur Blvd., Ste. 14B  
Oakland, CA 94605
- ◇ LifeLong Over 60 Health Center  
3260 Sacramento St.  
Berkeley, CA 94703
- ◇ LifeLong West Berkeley  
2031 Sixth St.  
Berkeley, CA 94710

### **Native American Health Center**

- ◇ Native American Health Center  
Seven Directions  
2950 International Blvd.  
Oakland, CA 94601  
(510) 535-4400

### **Tiburcio Vasquez Health Center**

#### **Main phone # (510) 471-5880**

- ◇ Tiburcio Vasquez Health Center  
22331 Mission Blvd.  
Hayward, CA 94541
- ◇ Tiburcio Vasquez Health Center  
33255 Ninth St.  
Union City, CA 94587

### **Tri-City Health Center**

#### **(510) 770-8133 - Administration Line (510) 770-8040 - Appointment Line**

- ◇ Tri-City Health Center – Liberty Site  
39500 Liberty St.  
Fremont, CA 94538
- ◇ Tri-City Health Center – Mowry Site  
2299 Mowry Ave.  
Fremont, CA 94538
- ◇ Tri-City Health Center – State  
39184 State St.  
Fremont, CA 94538

### **West Oakland Health Council**

- ◇ A.J. Thomas Medical Clinic  
10615 E 14<sup>th</sup> St. (International Blvd.)  
Oakland, CA 94603  
(510) 568-9230
- ◇ East Oakland Health Center  
7450 E 14<sup>th</sup> St. (International Blvd.)  
Oakland, CA 94621  
(510) 430-9401
- ◇ West Oakland Health Center  
700 Adeline St.  
Oakland, CA 94607  
(510) 835-9610
- ◇ William Byron Rumford Medical Clinic  
2960 Sacramento St.  
Berkeley, CA 94702  
(510) 549-3166

### **Enrollment Only – No Health Services**

- ◇ Health Care Services Agency  
  
(800) 422-9495

### **Mental Health Resources and Referrals**

- ◇ Behavioral Health Care Services - ACCESS  
(800) 491-9099



# HealthPAC

HealthPAC is a program designed just for people who need, but can't afford, health care and don't qualify for help from other programs. HealthPAC is only for Alameda County residents and is funded by County, State, and federal dollars.

When you enroll in HealthPAC you get coverage for most of your health care needs. All HealthPAC participants get a Participant ID Card, a Medical Home, and access to HealthPAC Customer Service. You may need to pay a co-payment for services depending on the service and your personal situation.

HealthPAC is not health insurance. If you have health insurance, do not drop it.

## **This pamphlet will help you:**

- Understand what services are covered
- Apply for HealthPAC benefits

## **Covered Services**

**The services listed below are covered by HealthPAC at sites in the HealthPAC provider network:**

- Preventive and Routine Care
- Specialty Care
- Urgent Care
- Hospital/Inpatient Care
- Emergency Care
- Mental Health Care
- Emergency Dental Services
- Laboratory Services/Tests
- Medical Equipment & Supplies
- Non-Emergency Transportation
- Pharmacy and Prescriptions
- Physical Therapy
- Podiatry
- Prosthetics and Orthotics
- Radiology

## **Eligibility**

**You may be eligible for HealthPAC if you:**

- Are a resident of Alameda County, and
- Have limited income (income below 200% of the Federal Poverty Level), and
- Have no health coverage, and/or your health coverage does not cover the service you need, and
- Complete HealthPAC application and enrollment

**To apply for HealthPAC coverage you:**

- Must show proof of your identity, residency and income sources
- If you are a U.S. Citizen or National and have five (5) years of Legal Residency, you should also be able to show proof of your citizenship

**HealthPAC eligibility is:**

- Through an application process at an enrollment site (see list of clinics)
- Approved for up to one year
- Must be renewed each year by updating your enrollment information

## **Some Examples of Documents we Accept**

(You need to present only one per category.)

**The easiest way for U.S. citizens or nationals to provide BOTH proof of citizenship and identity is with one of these documents:**

- U.S. Passport issued without limitation (we accept expired ones)
- Certificate of Naturalization (N-550 or N-570)
- Certificate of U.S. Citizenship (N-560 or N-561)

## **Proof of Identity**

- Recent and valid California driver's license
- ID card issued by the Department of Motor Vehicles
- Voter's Registration Card from other country which has picture, name and birth date
- Check cashing card with photo
- U.S. citizenship or Alien Status documents (passport)
- School identification card with photo
- Work badge, building pass with photo

## **Proof of Alameda County Residency**

- A recent and valid California driver's license
- ID card issued by the Department of Motor Vehicles
- A current and valid California vehicle registration in your/your family's name
- A recent Alameda County rent or mortgage receipt or utility bill in your family's name
- Proof that you get General Assistance in Alameda County
- Declaration signed under penalty of perjury that proof is not available

## **Proof of Income**

- Paycheck stubs (most recent, preferably one month)
- Award letter or checks showing amount of pension or benefits, including Social Security and VA
- Statement from providers of other income (contributions, refunds, child support, etc.)
- State Unemployment or Disability award letter
- Self employment information: last year's Income tax return or current ledgers, current inventory, including business equipment and supplies
- Unemployment check stubs (most recent, preferably one month)
- Disability check stubs (most recent, preferably one month)
- Worker's Compensation check stubs (preferably most recent one month)
- Income Tax documentation from prior calendar year
- Declaration signed under penalty of perjury that documentation is not available
- Other written documentation



**HealthPAC Customer Service**  
**1-877-879-9633**  
**Monday – Friday, 8 a.m. – 5 p.m.**

Alameda County Health Care Services Agency  
1000 San Leandro Blvd, Suite 300  
San Leandro, CA 94577