



**ALAMEDA COUNTY BEHAVIORAL HEALTH DEPARTMENT (ACBHD)  
REQUEST FOR PRE-QUALIFICATION (RFPQ) 26-02  
SPECIFICATIONS, TERMS & CONDITIONS  
FOR  
HOUSING SUPPORT PROGRAM**

**INFORMATIONAL MEETING**

Date	Time	Location
Wednesday April 15, 2026	2:00pm-3:00pm	Teams Invitation is in the Calendar of Events

**Responses Due**

**2:00 pm on June 2, 2026**

via email:

[Procurement@acgov.org](mailto:Procurement@acgov.org)

**Proposals received after this date/time will NOT be accepted**

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**I. STATEMENT OF WORK**

**A. INTENT**

It is the intent of these specifications, terms, and conditions for Alameda County Behavioral Health Department (hereafter ACBHD or County) to establish a pool of Services as Needed (SAN) contracts with eligible licensed Adult Residential Facilities (ARF) or Residential Care Facilities for the Elderly (RCFE) operators to provide Housing Support Program (HSP) services to adults, ages 18 or older, living with Serious Mental Illness (SMI) in Alameda County.

ACBHD intends to establish new SAN contracts or expand existing SAN contracts with HSP providers whose response conforms to this Request for Pre-Qualification (RFPQ) and meets County requirements. For Fiscal Year (FY) 2026-2027, ACBHD has allocated **\$7,194,413** per contract year for this ongoing program through the Behavioral Health Services Act (BHSA).

The SAN contracts resulting from this RFPQ will be reimbursed on a monthly per client rate for ACBHD referred clients based on the appropriate HSP Level of Care, as listed below.

Level of Care	Monthly Reimbursement per Client	Support/Services
<b>Level 1:</b> Basic Board & Care	\$1,141	a. Care and supervision
<b>Level 2:</b> Basic Board & Care, and one support/service	\$2,277	a. Physically accessible or non-ambulatory bed b. Injection medication administration c. Intensive Activities of Daily Living (ADL) or Instrumental ADL (IADL) support d. Transitional Age Youth (TAY) ages 18 – 24 specific programming, care and environment as determined by ACBHD staff
<b>Level 3:</b> Basic Board & Care, and two or more supports/services	\$3,416	<b>(eligible for Level 2 only unless combined with other supportive services)</b>
<b>Level 4A:</b> Low-Level Specialized Care*	\$4,500	One to four of the below supports: a. Oxygen management b. CPAP/Sleep management c. Ostomy d. Catheter e. Wound Care (stage 1 or 2)

		<ul style="list-style-type: none"> <li>f. Diabetic care                             <ul style="list-style-type: none"> <li>a. Insulin administration</li> <li>b. Incontinence care</li> <li>c. Specialty diet</li> </ul> </li> <li>g. IADLs support**</li> </ul>
<b>Level 4B:</b> Mid-Level Specialized Care*	\$6,510	<ul style="list-style-type: none"> <li>a. Five or more of the Level 4A supports, and/or</li> <li>b. Dementia Care</li> </ul>
<b>Level 4C:</b> High-Level Specialized Care*	\$8,494	<ul style="list-style-type: none"> <li>a. Hospice</li> <li>b. Continuous 24-hour Bedside Care</li> </ul>

\*See Section E. Specific Requirements for detailed services.

\*\*IADLs support must be bundled with other supports to qualify for Level 4A or 4B. If this is proposed as stand-alone support, it would be considered Level 2.

Qualification of vendors will be performed by County staff with experience in HSP services and/or working with the priority population of adults with SMI. These staff will verify and evaluate Bidder Community Care Licensing certification and evaluate Bidder responses. Only qualified and approved Bidders will have the opportunity to provide contracted services.

Awarded Contractors may submit requests to the Housing Services Office (HSO) for clients requiring a higher level of care throughout the contract term. The County does not guarantee any minimum or maximum dollar amount or any awarded scope of services under this contract. ACBHD does not discriminate against particular Bidders that serve high-risk populations or specialize in conditions that require costly treatment.<sup>1</sup>

ACBHD reserves the right to end a contract if/ when the awarded Contractor materially alters staff, deliverables, and outcomes any time after the contract award. The County is not obligated to award any contracts as a result of this RFPQ process. The County may, but is not obligated to, renew any awarded contract. Any renewal of an awarded contract shall be contingent on the availability of funds, awarded Contractor’s performance, and continued prioritization of the activities and priority populations as defined and determined by ACBHD.

**B. BACKGROUND**

The 1999 United States Supreme Court Olmstead decision mandates that public agencies work to ensure that people with disabilities live in the most integrated, community-based setting appropriate to meet their needs and that clients should not be held in institutional settings in the absence of defined clinical needs for this level of care. The Alameda County HSP program helps

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<sup>1</sup> To comply with 42 CFR § 438.214 as a Prepaid Inpatient Health Plan (PIHP).

to address this mandate by providing referrals of potential residents to licensed ARF and RCFE operators for ongoing Support Services. The program also provides monthly housing services subsidy payments, as well as training and technical support to HSP contractors licensed by the California Department of Social Services Community Care Licensing (CCL) division and approved by CCL to serve individuals living with an SMI.

HSP contractors help form a range of different supportive housing options for individuals living with an SMI in Alameda County. HSP contractors represent a critical part of this overall network and are included in County-sponsored supportive housing quality improvement initiatives and resources.

This procurement process seeks to expand the ACBHD pool of HSP contractors to expand client choice and extend eligibility to new Bidders.

### C. SCOPE/PURPOSE

Awarded HSP contractors serve clients as long as needed to support clients with care and supervision in a home environment, linking clients with needed health care services, and helping clients participate and connect with community-based activities and social networks. The HSP contractors shall provide a program of care to accomplish the following goals:

- Reduce severity of mental health symptoms;
- Improve daily functioning;
- Improve overall health status;
- Obtain/maintain housing stability;
- Increase community connections/social networks;
- Reduce tobacco use;
- Obtain needed mental health, substance use, and primary care services;
- Meet care and supervision needs;
- Engage in community and wellness activities;
- Link with ACBHD-contracted Individualized Placement and Support (IPS) education and employment services; and
- Move to more integrated and independent housing settings appropriate to meet their needs and goals.

Housing Support Program shall support Housing First principles in accordance with SB1380 enacted in 2016<sup>2</sup> operated in compliance with the core components of Other Housing Interventions requirements and policies as stated in the BHSAPolicy Manual<sup>3</sup>.

HSP contractors shall provide individualized, person-centered Supplemental Services.

Supplemental Services through HSPs shall include, but not be limited to, all of the following components, as specified in each client's Service Plan:

1. At time of entry, conduct a care coordination treatment planning meeting including the client, the client's psychiatrist, medical provider, conservators, case/care manager, and home operator/staff.
2. Coordinate referrals and access to employment, social, educational, and recreational supports for clients.
3. Support and coordinate with outside resources to provide onsite services, including support groups, educational events, workshops, trainings, etc.

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<sup>2</sup> [https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill\\_id=201520160SB1380](https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520160SB1380)

<sup>3</sup> [https://policy-manual.mes.dhcs.ca.gov/behavioral-health-services-act-county-policy-manual/V1.2.0/7-bhsa-components-and-requirements#id-\(V1.2.0\)7.BHSAComponentsandRequirements-C.9.5OtherHousingInterventionsRequirementsandPolicies](https://policy-manual.mes.dhcs.ca.gov/behavioral-health-services-act-county-policy-manual/V1.2.0/7-bhsa-components-and-requirements#id-(V1.2.0)7.BHSAComponentsandRequirements-C.9.5OtherHousingInterventionsRequirementsandPolicies)

4. Organize onsite social events for residents.
5. Provide or arrange transportation to meet the client's mental health needs and for participation in planned programs.
6. Encourage clients to take increasing responsibility for their own treatment by supporting self-established goals and the use of support and treatment through individual and group supports.
7. Encourage the client's use of public transportation, use of leisure time in a constructive manner, and maintenance of adequate hygiene and grooming.
8. Assist the client to learn social relationship skills, such as communication with others and the appropriate expression of thoughts and feelings.
9. Participate with the County and County-contracted staff in meetings in the facility.
10. Assist clients in developing skills of budgeting, personal shopping, monetary transactions, menu planning, and shopping for, and the preparation of basic meals, with the goal of supporting clients toward greater living independence over time.
11. Assist clients in becoming responsible for self-medication, as prescribed by the treating physician.
12. Provide close supervision of, and intensive interactions with, clients who require the management of difficult behavioral problems, consistent with the client's service plan.

In collaboration with the County and other County-contracted service providers, Supplemental Services shall also support and encourage clients to:

1. Identify and secure more independent living arrangements over time through a variety of strategies including, but not limited to, support with affordable housing applications, cultivating relationships with potential housemates, and fostering the development of community living skills.
2. Pursue educational and employment opportunities.
3. Increase their financial independence and personal assets.
4. Address substance use disorders including, but not limited to, nicotine and alcohol dependence.

ACBHD shall provide referrals to awarded contractors. Awarded contractor/s are not required to accept all referrals. ACBHD shall review and approve clients requiring additional HSP Level/s of Care program supports and/or services.

HSP contractors may submit claims for units that have been vacated and damaged by program tenants, with the approval of ACBHD. The damage claim is not to exceed one month of the contract rent for the bed or \$4,000, whichever is greater, and is capped at one reimbursement per client/per year.

**D. BIDDER MINIMUM QUALIFICATIONS**

To be eligible to participate in this RFPQ, Bidders must meet the below Minimum Qualifications:

Minimum Qualifications for all Levels of Care	Verification method
1. Demonstrate current ARF or RCFE licensure through CCL	Current CCL licensure <a href="https://www.cdss.ca.gov/inforesources/Community-Care-Licensing">https://www.cdss.ca.gov/inforesources/Community-Care-Licensing</a> Residential Care Facility for the Elderly licensure is required for sites serving clients ages 60 and over
2. Provider must not have any unresolved Type A or B Citations that are not actively being addressed	ACBHD will verify any unresolved A or B Citations with CCL
3. Demonstrate capacity to serve individuals living with an SMI	Bidders shall provide a narrative description of staff training, experience, and/or plans to serve individuals with SMI; staff list, and staff schedule

For **Levels 2, 3, and 4**, additional Qualifications are listed below.

Supports/Services	Verification method
a. Physically accessible or non-ambulatory bed	Non-ambulatory bed certification from CCL.
b. Injection medication administration	Demonstrated capacity and experience directly administering injection medications for residents. <sup>4</sup>
c. Intensive Activities of Daily Living (ADL) or Instrumental ADL (IADL) support	Demonstrated experience providing ADL/ IADL support for physical health care issues.
d. Transitional Age Youth (TAY)-specific care	Demonstrated experience and programming to serve TAY. Examples include schedule of activities, proposed programming or activities, or description of TAY specific space.
Level 4c. High-Specialized Care	CCL license lists Hospice Waiver and/or Bedside Care, as appropriate.

Bidders are eligible to participate in the RFPQ process if they meet the Minimum Qualifications. Please note, ACBHD will disqualify proposals that do not demonstrate that Bidder meets the specified Minimum Qualifications.

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<sup>4</sup> Per General Licensing Requirements, injections may be administered by clients. If clients are unable to do so, injections shall only be administered by licensed medical professionals, such as physicians, licensed vocational nurses, and registered nurses.

## E. SPECIFIC REQUIREMENTS

The scope of work for HSP contractors for this RFPQ will include conformance with all of the following throughout the program period, as needed:

- Cooperate with County and County-contracted service provider staff in developing a facility program to meet the goals, objectives, and activities outlined in the client's service plan subsequent to referral and authorization by the County. The service plan shall be developed collaboratively with the client and the facility administrator by the County's designated case manager or other service provider;
- Submit one invoice per month;
- Participate in the County's monthly HSP training and support activities;
- Obtain and document a minimum of 20 hours of training per year for supervisory staff in relevant mental health programming provided by or approved by the County;
- Maintain trained staff appropriate to specific contracted services and supports. Training must be provided by appropriately licensed individuals.
- Maintain individual client records in accordance with CCL and County requirements.<sup>5</sup> In addition to CCL requirements, the County requires that all client records maintained at the facility contain, at a minimum, the following names and current contact information and following information for each of the residents residing in County-designated beds:
  - Health insurance and health insurance plan;
  - Primary care medical provider;
  - Psychiatrist;
  - Case manager/service coordinator;
  - Pharmacy; and
  - Emergency contact(s).

In addition, the County requires that all client files for residents in County-designated beds contain a copy of an updated service plan on each resident developed collaboratively with their case manager/ service provider. At a minimum, this plan must be updated by the case manager/ service provider on an annual basis and for significant life events that impact the resident.

- Obtain and submit valid fire clearance upon contract award;
- Allow access to the facility by County, County-contracted, and State staff for client assessment, monitoring, record review, consultation, and additional on-site supportive programming for residents;
- Maintain the capability to meet the specialized needs of TAY, adults, and older adults living with an SMI, as identified by the County and in the facility's program plan; and
- Participate in the County's data collection and reporting via the completion and submission of a monthly reporting template to their designated HSP liaison.

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<sup>5</sup> Please reference HIPAA Business Associate Agreement for more information:  
[https://bhcsproviders.acgov.org/providers/network/docs/Forms/Exhibit\\_E\\_Bus\\_Associate\\_Agreemnt.pdf](https://bhcsproviders.acgov.org/providers/network/docs/Forms/Exhibit_E_Bus_Associate_Agreemnt.pdf).

If proposing to provide **Level 2, 3, and/or 4 services:**

- Sites serving clients with limited mobility must demonstrate approval from CCL for caring for non-ambulatory, hospice, and/or 24-hour bedside care clients;
- Providers serving TAY shall provide age-appropriate programming. This may include providing educational workshops, youth-focused recreational opportunities, linking TAY with appropriate outside supports, etc.;
- Providers serving clients requiring injection medication must maintain appropriate staffing and supervision and approval from CCL;
- Providers serving clients requiring a higher level of staffing to meet functional needs must maintain appropriate staffing and equipment to help with daily hygiene needs, transportation, toileting, etc.;
- Providers serving clients at risk for increased self-harm or harm to others must maintain appropriate staffing and support to meet their needs in collaboration with ACBHD and its contracted providers; and/or
- Providers serving clients with low, mid and/or highly specialized care must have an emergency safety plan and plan of operation included in clients' file and available to all staff in case of an emergency.

**Level 4 Specific Requirements:**

Level 4A: Low-Specialized Care

1. Oxygen Management
  - a. Administer and maintain oxygen equipment, including pulse oximeter
2. CPAP/Sleep Apnea
  - a. Operate and maintain CPAP machine and equipment
  - b. Create sleep schedule/routine
  - c. Document patterns and issues
3. Ostomy, Catheter, and Wound Care (stage 1/2)
  - a. Assess and monitor wound/change dressing
  - b. Assess and monitor stoma, following medical directions
  - c. Empty and change ostomy appliance
  - d. Monitor fluid intake and release
  - e. Drainage bag maintenance
  - f. Maintain hydration schedule
  - g. Maintenance of catheter tubing
4. Diabetic care
  - Insulin administration
  - Incontinence care
  - Specialty diet
5. IADLs support

#### **Level 4B: Mid-Specialized Care**

1. Five or more of Level 4A supports, and/or
2. Dementia Care
  - a. Ensure delayed egress
  - b. Maintain and implement dementia plan
  - c. Wanderer/elopement care (electronic monitoring)

#### **Level 4C: High-Specialized Care**

1. Hospice Care and/or Continuous Bedside Care due to Multiple Medical Conditions
  - a. Mechanical soft/puree/specialized diet/feeding assistance
  - b. Resident transfer support
  - c. Repositioning
  - d. Wound Care up to stage 4 (when on hospice waiver only)
  - e. Toileting (hands-on support)
  - f. Hoyer lift
  - g. Mobility Care due to motor impairment and/or paralysis
  - h. IADLs support, incontinence care
  - i. Diabetic Care/Insulin Administration
2. Maintain increased caregiver support (up to 2 staff)

#### **Other Requirements**

*Office of the Inspector General (OIG) and Other Exclusion List Background Checks – Monitoring, Oversight and Reporting*

In accordance with Alameda County Health's Policy and Procedure on Exclusion Screening,<sup>6</sup> awarded contractors will check and verify all employees, both clinical and non-clinical, who will be providing and/or supporting services under this program, for:

- National Plan & Provider Enumeration System (NPPES) – NPI Number (<http://npiregistry.cms.hhs.gov/>)
- Licenses are current with no restrictions
- Office of the Inspector General list of Excluded Individuals & Entities (OIG/LEIE) database (<https://exclusions.oig.hhs.gov/>)
- GSA System Award Management (SAM/EPLS) database (<https://www.sam.gov/SAM/>)
- California DHCS Medi-Cal Suspended & Ineligible list (<https://mcweb.apps.prd.cammis.medi-cal.ca.gov/references/sandi>)
- Social Security Administration Death Master File (SSDMF)

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<https://bhcsproviders.acgov.org/providers/PP/OCS.C.001%20HCSA%20Exclusion%20Screening%20Policy.pdf>

Bidder shall submit an attestation with their bid (“OIG and Other Exclusion List Background Checks Attestation”) that they have verified the above items for all staff, as required. Upon contract award, Contractor shall submit a detailed roster of all staff, Officers, Agents, Board Members and Owners with five percent or greater ownership interest. ACBHD will conduct an exclusion screening, and any issues identified as a result of the screening must be resolved prior to contract execution. If there are unresolved issues, ACBHD may not contract with the awarded Contractor.

## II. INSTRUCTIONS TO BIDDERS

### A. COUNTY CONTRACTS

All contact during the RFPQ process shall be through the RFPQ contact, only.

The official notification and posting places for this RFPQ and any Addenda are:

- The ACBHD website <https://bhcsproviders.acgov.org/providers/network/rfp.htm> and
- The General Services Agency (GSA) website <https://gsa.acgov.org/do-business-with-us/contracting-opportunities/>

The evaluation phase of the process shall begin upon receipt of proposals until contract award. Bidders shall not contact or lobby ACBHD during the evaluation process. Attempts by Bidders to contact ACBHD may result in disqualification of the Bidder's proposal.

All questions regarding these specifications, terms and conditions shall be submitted in writing, preferably via e-mail, as specified in the Calendar of Events to:

ACBHD Procurement  
1900 Embarcadero Cove, Suite 205  
Oakland, CA 94606  
Email: [Procurement@acgov.org](mailto:Procurement@acgov.org)

**B. CALENDAR OF EVENTS**

Event	Date/Location
Request for Proposals (RFPQ) Issued	Thursday, March 26, 2026
Bidder's Written Questions Due	By 3:00 pm on Wednesday, April 15, 2026 ACBHD strongly encourages Bidders to submit written questions earlier.
Information Session	<p>April 15, 2026, 2:00 – 3:00 pm</p> <p><b>Join via Teams</b>  <a href="https://teams.microsoft.com/meet/29021827011460?p=5AuiLGcRnNovNwvgDF">https://teams.microsoft.com/meet/29021827011460?p=5AuiLGcRnNovNwvgDF</a>                      Meeting ID: 290 218 270 114 60                      Passcode: VN2ha7uZ</p> <p><b>Join via phone</b>  <a href="tel:+14159153950296160341">+1 415-915-3950,,296160341#</a>  <a href="tel:(888)7158170296160341">(888) 715-8170,,296160341#</a>                      Phone conference ID: 296 160 341#</p>
Questions and Answers Issued	Friday, April 24, 2026
<b>Responses Due</b>	<p>Responses will be due by  <b>2:00 pm on Tuesday June 2, 2026</b></p> <p>Responses received after this date/time will not be accepted</p>
Award Date	June 23, 2026
Board Agenda Date	September 2026
Contract Start Date	October 1, 2026

**Note:** All dates are tentative and subject to change. Bidders will be notified of any changes via email. It is the responsibility of each Bidder to be familiar with all of the specifications, terms and conditions. By submission of a proposal, Bidder certifies that if awarded a contract Bidder shall

*make no claim against the County based upon ignorance of conditions or misunderstanding of the specifications.*

### **C. SMALL LOCAL EMERGING BUSINESS (SLEB) PREFERENCE POINTS**

The County is vitally interested in promoting the growth of small, local, and emerging businesses (SLEB) by means of increasing the participation of these businesses in the County's purchase of goods and services.

As a result of the County's commitment to advance the economic opportunities of these businesses, Bidders must meet the County's SLEB requirements to be considered for the contract award. Bidders must be SLEB-certified or Local-certified at the time of bid submission in order to receive SLEB and/or Local preference points. These requirements can be found online at: <http://acgov.org/auditor/sleb/overview.htm>

For purposes of this proposal, applicable industries include, but are not limited to, the following North American Industry Classification System (NAICS) Codes: 624229, 623312.

A small business is defined by the [United States Small Business Administration](#) (SBA) as having no more than the number of employees or average annual gross receipts over the last three (3) years required per SBA standards based on the small business's appropriate NAICS code.

An emerging business is defined by the County as having either annual gross receipts of less than one-half (1/2) that of a small business OR having less than one-half (1/2) the number of employees AND that has been in business less than five (5) years.

The County also encourages participation by minority and women-owned businesses.

### **D. SUBMITTAL OF PROPOSALS/BIDS**

1. All proposals must be received electronically by ACBHD **no later than 2:00 pm on the due date and location specified on the RFPQ cover and Calendar of Events in this RFPQ.** ACBHD cannot accept late proposals. Any proposals received after stated time and/or date or at an email address other than the stated address cannot be considered and shall be returned to the Bidder unread/unopened.

Bidders must submit proposals which clearly state Bidder and RFPQ name. Proposals must include evidence that the person(s) who signed the proposal is/are authorized to execute the proposal on behalf of the Bidder. A signed statement by either the Executive Director or the Board President on an agency letterhead will meet this requirement.

Bidders shall ensure that proposals are:

- Single spaced
  - 1-inch margins
  - 11-point Arial font
  - Conform to the maximum page limits
2. Bidder agrees and acknowledges all RFPQ specifications, terms and conditions and indicates ability to perform by submission of proposal.
  3. Submitted proposals shall be valid for a minimum period of eighteen months.
  4. All costs required for the preparation and submission of a proposal shall be borne by Bidder.
  5. Proprietary or Confidential Information: No part of any proposal response is to be marked as confidential or proprietary. County may refuse to consider any bid response or part thereof so marked. Bid responses submitted in response to this RFPQ may be subject to public disclosure. County shall not be liable in any way for disclosure of any such records. Additionally, all proposals shall become the property of the County. County reserves the right to make use of any information or ideas contained in submitted proposals. This provision is not intended to require the disclosure of records that are exempt from disclosure under the California Public Records Act (Government Code Section 6250, et seq.) or of “trade secrets” protected by the Uniform Trade Secrets Act (Civil Code Section 3426, et seq.).
  6. All other information regarding proposals shall be held as confidential until such time as ACBHD has completed its evaluation, notification of recommended award has been made and the contract has been fully negotiated with the recommended awardees named in the intent to award/non-award notification. The submitted proposals shall be made available upon request no later than five calendar days before approval of the award and contract is scheduled to be heard by the Board of Supervisors. All parties submitting proposals, either qualified or unqualified, shall receive e-mailed intent to award/non-award notification, which shall include the name of the Bidder(s) recommended for award of this service. In addition, recommended award information will be posted on the ACBHD website.
  7. Each proposal received, with the name of the Bidder, shall be entered on a record, and each record with the successful proposal indicated thereon shall, after the negotiations and award of the order or contract, be open to public inspection.
  8. California Government Code Section 4552: In submitting a bid to a public purchasing body, the Bidder offers and agrees that if the bid is accepted, it will assign to the purchasing body all rights, title, and interest in and to all causes of action it may have under Section 4 of the Clayton Act (15 U.S.C. Sec. 15) or under the Cartwright Act (Chapter 2, commencing with Section 16700, of Part 2 of Division 7 of the Business and Professions Code), arising from

purchases of goods, materials, or services by the Bidder for sale to the purchasing body pursuant to the bid. Such an assignment shall be made and become effective at the time the purchasing body tenders final payment to the Bidder.

9. Bidder expressly acknowledges that it is aware that if a false claim is knowingly submitted (as the terms “claim” and “knowingly” are defined in the California False Claims Act, Cal. Gov. Code, §12650 et seq.), County will be entitled to civil remedies set forth in the California False Claim Act. It may also be considered fraud, and the Contractor may be subject to criminal prosecution.
  
10. As applicable, the undersigned Bidder certifies that it is, at the time of bidding, and shall be throughout the period of the contract, licensed by the State of California to do the type of work required under the terms of the Contract Documents. Bidder further certifies that it is regularly engaged in the general class and type of work called for in the Bid Documents.
  
11. The undersigned Bidder certifies that it is not, at the time of bidding, on the California Department of General Services (DGS) list of persons determined to be engaged in investment activities in Iran or otherwise in violation of the Iran Contracting Act of 2010 (Public Contract Code Section 2200-2208).
  
12. It is understood that County reserves the right to reject this bid and that the bid shall remain open to acceptance and is irrevocable for a period of 180 days, unless otherwise specified in the Bid Documents.

#### **E. RESPONSE FORMAT/PROPOSAL RESPONSES**

Bidders may use the provided Bid Response Template to address and complete their proposals, and must submit all signed statements contained within the Bid Response Packet. The person(s) administering the competitive process will review each proposal for completeness against the RFPQ requirements and ensure that responses conform to the total page maximums indicated in the Bid Response Packet, excluding attachments and exhibits. Bidders cannot submit non-material documents after the proposal due date, in order to complete their proposal. Proposals with any missing items of submittals as outlined in the RFPQ and any Addenda shall be deemed incomplete and may be rejected.

**Proposals shall be complete, substantiated, concise and specific to the information requested. Any superfluous and unrequested material submitted with the bid will be removed and will not be viewed by ACBHD staff. Any material deviation from the requirements may be cause for rejection of the proposal, as determined at the sole discretion of ACBHD.**

**F. CONTRACT EVALUATION AND ASSESSMENT**

During the initial sixty (60) day period of any contract, which may be awarded to a successful Bidder (“Contractor”), persons designated by the County may meet with the Contractor to evaluate the performance and to identify any issues or potential problems.

The County reserves the right to determine, in its sole discretion, (a) whether Contractor has complied with all terms of this RFPQ and (b) whether any problems or potential problems are evidenced which make it unlikely (even with possible modifications) that the proposed program and services will meet the County requirements. If, as a result of such determination the County concludes that it is not satisfied with Contractor, Contractors’ performance under any awarded contract as contracted for therein, the Contractor shall be notified of contract termination effective forty-five (45) days following notice.

**The County also reserves the right to re-bid these programs if it is determined to be in its best interest to do so.**

**G. AWARD**

1. The County reserves the right to reject any or all proposals that materially differ from any terms contained in this RFPQ or from any Exhibits attached hereto, to waive informalities and minor irregularities in responses received, and to provide an opportunity for Bidders to correct minor and immaterial errors contained in their submissions. The decision as to what constitutes a minor irregularity shall be made solely at the discretion of the County.
2. Any proposal that contains false or misleading information may be disqualified by the County.
3. The County reserves the right to award to a single or multiple Contractors.
4. The County has the right to decline to award a contract in whole or any part thereof for any reason.
5. BOS approval to award a contract is required.
6. A contract must be negotiated by the intended awardee prior to BOS approval.
7. Final terms and conditions shall be negotiated with the Bidders recommended for award. The successful Bidders may request a copy of the Master Agreement template from the ACBHD RFPQ contact. The template contains the agreement boilerplate language only.

8. The RFPQ specifications, terms, conditions, Exhibits, Addenda and Bidder's proposal, may be incorporated into and made a part of any contract that may be awarded as a result of this RFPQ.

#### **H. PRICING**

Federal and State and local minimum wage laws apply. The County has no requirements for living wages. The County is not imposing any additional requirements regarding wages.

#### **I. INVOICING**

1. Contractor shall invoice the requesting department, unless otherwise advised, upon satisfactory receipt of product and/or performance of services.
2. Payment will be made within thirty days following receipt of invoice and upon complete satisfactory receipt of product and performance of services.
3. County shall notify Contractor of any adjustments required to invoice.
4. Invoices shall contain County purchase order (PO) number, invoice number, remit to address and itemized products and/or services description and price as quoted and shall be accompanied by acceptable proof of delivery.
5. Contractor shall utilize standardized invoice upon request.
6. Invoices shall only be issued by the Contractor who is awarded a contract.
7. Payments will be issued to and invoices must be received from the same Contractor whose name is specified on the POs.

#### **J. EVALUATION PROCESS AND NOTICE OF INTENT TO AWARD**

Qualification of Bidders will be performed by County staff who have expertise or experience in the areas of Housing Support services. These experts will evaluate and verify Bidder responses and recommend Bidders for inclusion in the pool of contractors. The Procurement Lead shall notify Bidders of the qualification outcome. Only qualified and approved Bidders will have the opportunity to provide services requested by this RFPQ.

At the conclusion of the proposal evaluation process (“Evaluation Process”), all Bidders will be notified in writing by e-mail of the contract award recommendation, if any, by ACBHD. The document providing this notification is the Notice of Intent to Award.

The Notice of Intent to Award shall provide the following information:

- The name of the Bidders being recommended for contract award;
- The core service categories and HSP level(s) of care the Bidder is approved for, if any; and
- The names of all other Bidders that submitted proposals.

At the conclusion of the RFPQ response evaluation process and negotiations, debriefings for unsuccessful Bidders will be scheduled and provided upon written request and will be restricted to discussion of the unsuccessful Bidder’s proposal.

- Under no circumstances shall any discussion be conducted with regard to contract negotiations with the recommended /successful Bidder.
- Debriefing may include review of the recommended/ successful Bidder’s proposal/s with redactions as appropriate.

All submitted proposals shall be made available upon request no later than five (5) calendar days before approval of the award and contract is scheduled to be heard by the Board of Supervisors.

**K. TERM/TERMINATION/RENEWAL**

The term of the contract which may be awarded pursuant to this RFPQ will generally be between one and three years, in accordance with the timing of the existing multiyear contracts within the HSP SAN Pool of providers, and may be renewed thereafter, contingent on the availability of funds, Contractor’s performance, continued prioritization of the activities and priority populations, as defined and determined by ACBHD.

### III. APPENDICES

#### A. GLOSSARY & ACRONYM LIST

Agreement	The formal contract between ACBHD and Contractor.
ACBHD	Alameda County Health, Behavioral Health Department, a department of the Alameda County Health.
ADL	Activity(ies) of Daily Living are activities in which people engage on a day-to-day basis. There are everyday personal care activities that are fundamental to caring for oneself and maintaining independence. They may include bathing or showering, dressing, getting in and out of bed or a chair, walking, using the toilet, and eating.
ARF	Adult Residential Facility. A residential facility for adults ages 18 through 59 with mental health care needs or who have physical or developmental disabilities and require assistance with care and supervision.
Bid	A Bidders' response to this Request; used interchangeably with proposal.
Bidder	The specific person or entity responding to this RFPQ.
Board	Shall refer to the County of Alameda Board of Supervisors.
CCL	Community Care Licensing
Client	The recipient of services; used interchangeably with member, beneficiary and consumer.
Consumer	The recipient of services; used interchangeably with member, beneficiary and client.
Community-Based Organization (CBO)	A non-governmental organization that provides direct services to beneficiaries.
Contractor	When capitalized, shall refer to selected Bidder that is awarded a contract.
County	When capitalized, shall refer to the County of Alameda.
Federal	Refers to United States Federal Government, its departments and/or agencies.
OHCC	Office of Homeless Care and Coordination
HSP	Housing Support Program
IADL	Instrumental Activity of Daily Living are activities related to independent living and are valuable for evaluating persons with early-stage disease, both to assess the level of disease and to determine the person's ability to care for himself or herself. IADLs capture a range of activities that are more complex than those needed for the ADLs and may include handling personal finances, meal preparation, shopping, traveling, dispensing medication, etc.

IPS	Individualized Placement and Support
Mental Health Services	Individual, family or group services or interventions that are designed to provide information on mental health issues, reduction of mental disability and/or improvement or maintenance of functioning.
Mental Health Services Act (MHSA)	Proposition 63, also known as the Mental Health Services Act, passed by the California voters in November 2004. The MHSA provides funding to counties to expand mental health services to those who are unserved or underserved.
Outcomes	The extent of change in attitudes, values, behaviors, or conditions between baseline measurement and subsequent points of measurement. Depending on the nature of the intervention and the theory of change guiding it, changes can be short, intermediate, and longer-term outcomes.
Proposal	Shall mean Bidder’s response to this RFPQ; used interchangeably with bid.
Qualified	Competent by training and experience to be in compliance with specified requirements.
RCFE	Residential Care Facility for the Elderly. A residential facility for seniors aged 60 and over.
Request for Pre-Qualifications (RFPQ)	Shall mean this document, which is the County of Alameda’s request for pre-qualifications to provide the services being solicited herein; also referred herein as RFPQ.
Response	Shall refer to Bidder’s proposal submitted in reply to RFPQ.
SAMHSA	Federal government department known as the Substance Abuse and Mental Health Services Administration
SAN	Services as Needed
SLEB	Small Local and Emerging Business
SMI	ACBHD defines a Serious Mental Illness to be a condition associated with a diagnosis within the DSM-IV-TR (or latest authorized and required version of the DSM) that meets the medical necessity criteria as specified in the California Code of Regulations, Title 9, Chapter 11, Sections 1820.205(a)(1) for Psychiatric Inpatient Hospital Services and 1830.205(b)(1) for Specialty Mental Health Services. Same definition as Major Mental Disorder.
State	Refers to State of California, its departments and/or agencies.
TAY	Transitional Age Youth, ages 18 to 24

**B. BID RESPONSE PACKET**

**C. INSURANCE REQUIREMENTS**

Insurance certificates are not required at the time of submission; however, by signing Exhibit A – Bidder Information and Acceptance, the Bidder agrees to meet the minimum insurance requirements stated in the RFPQ, prior to award. This documentation must be provided to the County, prior to awards, and shall include insurance certificate and additional insured certificate, naming County of Alameda, which meets the minimum insurance requirements, as stated in the RFPQ.

The following page contains the minimum insurance limits, required by the County of Alameda, to be held by the Contractor performing on this RFPQ:

**\*\*\*SEE NEXT PAGE FOR COUNTY OF ALAMEDA MINIMUM INSURANCE REQUIREMENTS\*\*\***

**EXHIBIT C**  
**COUNTY OF ALAMEDA MINIMUM INSURANCE REQUIREMENTS**

Without limiting any other obligation or liability under this Agreement, the Contractor, at its sole cost and expense, shall secure and keep in force during the entire term of the Agreement or longer, as may be specified below, the following insurance coverage, limits and endorsements:

TYPE OF INSURANCE COVERAGES		MINIMUM LIMITS
<b>A</b>	<b>Commercial General Liability</b> Premises Liability; Products and Completed Operations; Contractual Liability; Personal Injury and Advertising Liability; Abuse, Molestation, Sexual Actions, and Assault and Battery	\$1,000,000 per occurrence (CSL) Bodily Injury and Property Damage
<b>B</b>	<b>Commercial or Business Automobile Liability</b> All owned vehicles, hired or leased vehicles, non-owned, borrowed and permissive uses. Personal Automobile Liability is acceptable for individual contractors with no transportation or hauling related activities	\$1,000,000 per occurrence (CSL) Any Auto Bodily Injury and Property Damage
<b>C</b>	<b>Workers' Compensation (WC) and Employers Liability (EL)</b> Required for all contractors with employees	WC: Statutory Limits EL: \$1,000,000 per accident for bodily injury or disease
<b>D.1</b>	<b>Professional Liability/Errors &amp; Omissions</b> Includes endorsements of contractual liability and defense and indemnification of the County	\$1,000,000 per occurrence \$2,000,000 project aggregate
<b>D.2</b>	<b>Cyber Liability</b> Contractor shall maintain cyber liability to cover claims regarding privacy violations, information theft, damage or destruction of electronic information, intentional and/or unintentional release of State and/or private information, alteration of electronic information, extortion and network security.	\$2,000,000 per occurrence \$4,000,000 project aggregate
<p><b>Endorsements and Conditions:</b></p> <ol style="list-style-type: none"> <li><b>ADDITIONAL INSURED:</b> All insurance required above with the exception of Workers' Compensation and Employers Liability, shall be endorsed to name as additional insured: <ul style="list-style-type: none"> <li>- County of Alameda, its Board of Supervisors, the individual members thereof, and all County officers, agents, employees and representatives.</li> <li>- State of California, its officers, agents and employees with respect to work performed under the contract.</li> </ul> </li> <li><b>DURATION OF COVERAGE:</b> All required insurance shall be maintained during the entire term of the Agreement with the following exception: Insurance policies and coverage(s) written on a claims-made basis shall be maintained during the entire term of the Agreement and until five years following termination and acceptance of all work provided under the Agreement, with the retroactive date of said insurance (as may be applicable) concurrent with the commencement of activities pursuant to this Agreement.</li> <li><b>SITE ADDRESSES:</b> If sites are listed in the Certificates of Insurance (COIs), then the COIs must list all sites in this Agreement versus a partial list. A listing of sites is not required.</li> <li><b>REDUCTION OR LIMIT OF OBLIGATION:</b> All insurance policies shall be primary insurance to any insurance available to the Indemnified Parties and Additional Insured(s). Pursuant to the provisions of this Agreement, insurance effected or procured by the Contractor shall not reduce or limit Contractor's contractual obligation to indemnify and defend the Indemnified Parties.</li> <li><b>INSURER FINANCIAL RATING:</b> Insurance shall be maintained through an insurer with a minimum A.M. Best Rating of A or better, with deductible amounts acceptable to the County. Acceptance of Contractor's insurance by County shall not relieve or decrease the liability of Contractor hereunder. Any deductible or self-insured retention amount or other similar obligation under the policies shall be the sole responsibility of the Contractor.</li> <li><b>SUBCONTRACTORS:</b> Contractor shall include all subcontractors as an insured (covered party) under its policies or shall furnish separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to all of the requirements stated herein.</li> <li><b>JOINT VENTURES:</b> If Contractor is an association, partnership or other joint business venture, required insurance shall be provided by any one of the following methods: <ul style="list-style-type: none"> <li>- Separate insurance policies issued for each individual entity, with each entity included as a "Named Insured" (covered party), or at minimum named as an "Additional Insured" on the other's policies.</li> <li>- Joint insurance program with the association, partnership or other joint business venture included as a "Named Insured".</li> </ul> </li> <li><b>CANCELLATION OF INSURANCE:</b> All required insurance shall be endorsed to provide thirty (30) days advance written Notice to the County and State of cancellation.</li> <li><b>CERTIFICATE OF INSURANCE:</b> Before commencing operations under this Agreement, Contractor shall provide Certificate(s) of Insurance and applicable insurance endorsements, in form and satisfactory to County, evidencing that all required insurance coverage is in effect. The County reserves the rights to require the Contractor to provide complete, certified copies of all required insurance policies. The required certificate(s) and endorsements must be sent as set forth in the Notices provision.</li> </ol>		