



August 13, 2024

The Honorable Board of Supervisors  
County of Alameda  
1221 Oak Street  
Oakland, CA 94612

**SUBJECT: APPROVE A MULTIYEAR CONTRACT WITH BAY AREA COMMUNITY SERVICES, INC. TO PROVIDE SUPPORTIVE SERVICES RELATED TO THE COMMUNITY ASSISTANCE, RECOVERY, AND EMPOWERMENT COURT ACT IN THE AMOUNT OF \$10,451,232**

Dear Board Members:

**RECOMMENDATIONS:**

- A. Approve a Procurement Contract under a Master Contract Agreement with Bay Area Community Services, Inc. (Procurement No. 27454; Master Contract No. 900107; Principal: Jamie Almanza; Location: Oakland) to provide supportive services related to the Community Assistance, Recovery, and Empowerment Court as the result of a competitive procurement process for the contract period of 9/1/24 – 6/30/26, in the amount of \$10,451,232;
- B. Delegate authority to the Alameda County Health Director or designee to negotiate and execute the agreement through the Community-Based Organization master contract process subject to review and approval as to form by County Counsel and submit an executed copy to the Clerk of the Board for filing; and
- C. Authorize the Auditor-Controller to make the related budget adjustments, increasing appropriations by \$4,750,560 with offsetting revenue from Mental Health Services Act funding and Medi-Cal Federal Financial Participation.

**DISCUSSION/SUMMARY:**

Alameda County Health, Behavioral Health Department (ACBHD) is requesting approval of a new contract agreement with Bay Area Community Services, Inc. (BACS) to provide supportive services for participants of the Alameda County Community Assistance, Recovery, and Empowerment (CARE) Court.

Senate Bill (SB) 1338 was approved by the Governor of California in partnership with the State Department of Health Care Services (DHCS) to implement the CARE Act that provides comprehensive support services to Californians with complex behavioral health care needs.

Central to the CARE Act is the establishment of CARE Courts, through which individuals, family members, behavioral health providers, first responders, and other parties can file a petition to help connect eligible individuals with schizophrenia spectrum and other psychotic disorders to a broad



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array of services, including mental health and housing services, via a voluntary CARE Plan. ACBHD is required to implement the CARE Act by December 1, 2024.

With your Board's approval, BACS will establish three coordinated CARE Court teams: two Outreach and Engagement (O&E) teams and one Case Management team. These teams will work together to stabilize individuals in the community while being monitored by the CARE Court. This program will offer the least restrictive alternative to the most severely impaired Alameda County residents in high need of mental health treatment services to support their recovery and stability.

The O&E teams will receive referrals from CARE Court and provide outreach to the referred individual wherever they are currently located. The O&E team will assist eligible individuals to navigate the CARE Court system until a warm handoff to the Case Management team. Ineligible individuals will be linked to other community resources appropriate to their needs. BACS will seek to engage 40 referrals at any point in time per O&E team.

The Case Management team will provide services for approximately 100 individuals annually once they are in the court system with an active CARE plan. While providing case management services, this team will actively support individuals through the court processes until they are released by CARE Court and be referred to an appropriate system of care.

Your Board's approval of this contract agreement will allow for rapid implementation of the ACBHD CARE Court program and meet the State mandate to begin CARE Act services by December 1, 2024. ACBHD is requesting delegated authority aligning with the CBO master contract process to expedite the augmentation with approval as to form by County Counsel.

**SELECTION CRITERIA/PROCESS:**

*On March 4, 2024, ACBHD released Request for Proposal (RFP) No. 24-03 CARE Court Supportive Services. The RFP was advertised for 44 days using the General Services Agency (GSA) Guidelines by posting on the ACBHD and GSA websites. In addition, a courtesy email was sent to ACBHD's contracted providers and other ACBHD contacts via existing email distribution lists, including Small, Local, or Emerging Businesses (SLEBs). ACBHD held two Bidders' Conferences on April 1, 2024, and April 2, 2024, with attendance from six agencies.*

*ACBHD received four bids for services; one of which was disqualified for not meeting any of the Bidder Minimum Qualifications. A County Selection Committee (CSC) conducted an evaluation of the three qualified bids on June 13, 2024. BACS and Telecare Corporation (Telecare) were invited for oral interviews on June 14, 2024. Bidders were selected for oral interviews based on CSC discretion and discussion of scores and criteria. This CSC consisted of five subject matter experts from ACBHD Forensics and Adult and Older Adult Systems of Care, Alameda County Probation Department, Santa Clara County, and a Mental Health Services Act (MHSA) Community Stakeholder. The table below summarizes the results of this competitive bidding process and the evaluation panel's recommendation of BACS for this contract award.*

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<i>Bidder</i>	<i>Certified SLEB</i>	<i>Score</i>	<i>Recommended for Award</i>
<b>BACS</b>	<b>No</b>	<b>396</b>	<b>Yes</b>
<i>Felton Institute</i>	<i>No</i>	<i>319</i>	<i>No</i>
<i>Telecare Corporation</i>	<i>No</i>	<i>345</i>	<i>No</i>
<i>Alinea Health</i>	<i>Disqualified</i>		

*On June 21, 2024, the bidders were notified via email of the Evaluation Panel’s recommendations. There was no bid protest or appeal submitted for this RFP. As a non-profit, community-based organization, BACS is exempt from the requirements of the County’s SLEB program.*


**FINANCING:**

Appropriations are funded by Mental Health Services Act funding (\$3,668,639) and Medi-Cal Federal Financial Participation (\$1,081,921) and an adjustment is requested to the ACBHD FY 2024-25 Approved Budget per the attached financial recommendation. Approval of this recommendation will have no impact on net County cost.

**VISION 2026 GOAL:**

The CARE Court model meets the 10X goal pathway of **Healthcare for All** in support of our shared visions of a **Thriving & Resilient Population**.

Sincerely,

DocuSigned by:  
  
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Colleen Chawla, Director  
 Alameda County Health