Alameda County Substance Use Access and Referral Helpline ("Helpline")

Call the Helpline for information about substance use treatment programs and services in Alameda County.

Substance Use Access and Referral Helpline

Hours of Operation:
Monday to Friday
8:00 AM to 6:00 PM

Please Call:
1-844-682-7215

For 24/7 withdrawal support contact Cherry Hill Detox:

Call: 1-866-866-7496
Email: acdetox@hsimail.org
Visit: 2035 Fairmont Drive,
San Leandro, Ca 94578

ALAMEDA COUNTY

SUBSTANCE USE ACCESS AND REFERRAL HELPLINE

Please Call:
1-844-682-7215

To request this brochure in alternative formats, please contact:
SUDSystemofCare@acgov.org or Call: 1-844-682-7215

www.acbhcs.org
Connecting you to Alameda County's Substance Use Continuum of Care

Alameda County's Substance Use Continuum of Care provides the following types of treatment services.

**Outpatient Treatment:** Up to 19 hours of services per week, including group and individual counseling.

**Recovery Residence:** Sober living homes while in outpatient treatment provided off site.

**Residential Treatment:** Live in program with on site treatment.

**Withdrawal Management:** 24/7 clinically managed detoxification and sobering supports.

**Opioid Treatment (OTP):** Detox and maintenance medication assisted treatment, and counseling.

**What happens when I call?**

You will participate in a **15 minute phone screening**, with a clinical staff member to discuss your concerns. The staff member will ask a series of questions to assess your needs and determine which type of treatment is appropriate for you. An in-person screening may be requested.

The Helpline staff will provide ongoing **care navigation** to those who are admitted into residential treatment or recovery residence services.

**Who can call?**

Adults 18 and over who reside in Alameda County can call the Helpline at:

**1-844-682-7215**

**Providers in our network:**

- Aegis Treatment
- AC Collaborative Courts
- Alameda Health System
- BAART Programs
- Berkeley Addiction Treatment Bi-Bett Inc.
- Center Point Inc.
- Fremont Youth & Family Services CURA Inc.
- HAART Programs
- HealthRIGHT 360
- Horizon Services Inc.
- La Familia Counseling
- Lifeline Treatment Services
- Lifelong Medical Care
- Magnolia Women's Recovery
- MedMark Treatment Centers
- New Bridge Foundation
- Options Recovery Services
- Second Chance Inc.
- West Oakland Health Council

Learn more about our providers at: http://www.acbhcs.org/provider-directory/