

Memo

Date: October 2, 2026

To: Alameda County Behavioral Health Department (ACBHD) Behavioral Health Providers

From: Brion Phipps, LCSW, Interim QA Associate Administrator *Brion Phipps*
Torfeh Rejali, LMFT, Quality Assurance Division Director *Torfeh Rejali*

Subject: Document Updates: Mental Health Lockout Grid, HCPCS/CPT Codes FAQs

Purpose

This memo is to notify providers of two updates to provider resources on the [QA Manual](#). These resources were revised due to ongoing updates and clarifications from DHCS.

Updated Resources

1. Section 13 – Service and Billing Resources

- a. [13-1 ACBHD Specialty Mental Health Services Medi-Cal Lockout Reference Guide](#)

2. Section 19 – Frequently Asked Questions (FAQs)

- a. [19-6 HCPCS/CPT Codes FAQs](#)

Action Required

Please share this information with your teams as appropriate.

Questions/Support

QA will review these resources at the next mental health and substance use disorder services “Brown Bag” question and answer meetings. Meeting information and links are available on the [QA Training](#) page under *Brown Bag Series*.

Questions or feedback can also be emailed to QATA@acgov.org.