

Part D Appeals Contacts by State of Contractor Operation (Sorted by State and Contract Name)

Source: HPMS, Contact Information as of 01/27/2006

STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST NAME	FIRST NAME	PHONE	PHONE EXT	FAX	EMAIL
CA	H0523	AETNA HEALTH OF CALIFORNIA, INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
CA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
CA	H5852	AIDS HEALTHCARE FOUNDATION	01	Local CCP	Part D Appeals	PHARMACY SERVICES COORDINATOR		NEGRETE	DAVID	1-800-263-0067		1-323-436-5030	DAVID.NEGRETE@AIDSHEALTH.ORG
CA	H0542	ALTAMED HEALTH SERVICES CORPORATION	08	PACE	Part D Appeals	Center Manager		Spalding	Jennifer	1-323-832-7601			jspalding@altamed.org
CA	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
CA	R9943	BC LIFE & HEALTH INSURANCE COMPANY	11	CCP	Part D Appeals			Service	Customer	1-877-811-3107			none@none.com
CA	H0564	BLUE CROSS OF CALIFORNIA	01	Local CCP	Part D Appeals			Service	Customer	1-888-230-7338			none@none.com
CA	H5419	BLUE CROSS OF CALIFORNIA	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
CA	H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF CALIF	01	Local CCP	Part D Appeals	Appeals & Grievance Resolution Manager		Paschold	Laura	1-818-228-6141		1-818-228-5116	Laura.Paschold@blueshieldca.com
CA	S2468	CA PHYSICIANS' SERVICE DBA BLUE SHIELD OF CA	10	PDP	Part D Appeals	Appeals & Grievance Resolution Manager	Appeals & Grievance Resolution Manager	Paschold	Laura	1-818-228-6141			Laura.Paschold@Blueshieldca.com
CA	H0544	CALIFORNIA HEALTH PLAN	01	Local CCP	Part D Appeals	Director of Member Services		Crandall	Demetra	1-562-741-4355		1-562-741-4393	demetra.crandall@californiamedicare.com
CA	H5418	CALIFORNIA HEALTH PLAN	01	Local CCP	Part D Appeals	Member Service Manager		Crandall	Demetra	1-888-494-8280		1-562-741-4406	demetra.crandall@caremore.org
CA	H5405	CENTER FOR ELDERS INDEPENDENCE	08	PACE	Part D Appeals	Program Specialist		Gaul	Geri-Ayn	1-510-433-1150	8028	1-510-452-8836	ggaul@cel.elders.org
CA	H5649	CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	01	Local CCP	Part D Appeals	Pharmacy Director / Medical Director		Grubin	Martin	1-626-388-2371		1-626-388-2309	mgrubin@centralhealthplan.com
CA	H0571	CHINESE COMMUNITY HEALTH PLAN	01	Local CCP	Part D Appeals	Pharmacy Appeals - Part D		Coordinator	ESI Appeal	1-800-344-3405	23730	1-877-852-4070	nchristman@cchphmo.com
CA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
CA	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
CA	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
CA	H5439	HEALTH NET LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Supervisor, Grievances and Appeals		Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
CA	H0562	HEALTH NET OF CA	01	Local CCP	Part D Appeals	Supervisor, Grievance and Appeals		Johnson	Shad	1-818-676-7986		1-818-676-5505	shad.m.johnson@healthnet.com
CA	H3815	HONORED CITIZENS CHOICE HEALTH PLAN INC	01	Local CCP	Part D Appeals	General Manager		Tejada	Elizabeth	1-323-728-7232		1-323-728-8494	etejada@mychcp.com
CA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
CA	H0545	INTER VALLEY HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Grievance & Appeals, Member Quality Manager		Davis	Robin	1-909-623-6333			cmscasework@ivhp.com
CA	H0524	KAISER FOUNDATION HP, INC.	01	Local CCP	Part D Appeals	Medicare Compliance Officer		Hall	Jason	1-626-405-5333			Jason.Hall@kp.org
CA	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
CA	H5811	MEDCORE HP	01	Local CCP	Part D Appeals	Chief Operating Officer		Stephens	Sheila	1-209-320-2616		1-209-320-2644	stephesa@medcorehp.com
CA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
CA	H5810	MOLINA HEALTHCARE OF CALIFORNIA	01	Local CCP	Part D Appeals	Director, Member Services		Mathews	Carolyn	1-562-435-3666	12701	1-562-901-9632	carolyn.mathews@molinahealthcare.com
CA	H5403	ON LOK SENIORHEALTH	08	PACE	Part D Appeals	Health Plan Director		Shin	Amy	1-415-292-8713		1-415-292-8745	ashin@onlok.org
CA	H5433	ORANGE COUNTY HEALTH AUTHORITY	01	Local CCP	Part D Appeals	Mgr., Appeals & Grievances		Steiner	Carole	1-714-246-8453			csteiner@caloptima.org
CA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CA	H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZONS	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
CA	H5428	SAN MATEO HEALTH COMMISSION	01	Local CCP	Part D Appeals	Grievance and Appeals Coordinator		Willey	Julie	1-650-616-2164			julie@hpsm.org
CA	H5425	SCAN HEALTH PLAN	01	Local CCP	Part D Appeals	Vice President, Pharmacy Services		Edwards	Rita	1-562-997-3133		1-562-997-3196	redwards@scanhealthplan.com
CA	H5943	SCAN HEALTH PLAN	05	Demo	Part D Appeals	Vice President, Pharmacy Services		Edwards	Rita	1-562-997-3133		1-562-997-3196	redwards@scanhealthplan.com
CA	H9104	SCAN HEALTH PLAN	05	Demo	Part D Appeals	Vice President, Pharmacy Services		Edwards	Rita	1-562-997-3133		1-562-997-3196	redwards@scanhealthplan.com
CA	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
CA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
CA	H5406	SUTTER HEALTH SACRAMENTO SIERRA REGION	08	PACE	Part D Appeals	Administator		Tedesco	Janet	1-916-446-3100	13404	1-916-446-3699	TedescoJ@sutterhealth.org
CA	H9016	UHP HEALTHCARE	01	Local CCP	Part D Appeals	Director, Member Services		Aparidian	Nevart	1-800-544-0088		1-310-330-0106	apardiann@uhphealthcare.com
CA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
CA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
CA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CA	H0538	UNIVERSAL CARE	01	Local CCP	Part D Appeals	Manager, Medicare Compliance and Internal Audit		Snyder	Connie	1-562-981-5054		1-562-981-5818	connie_snyder@universalcare.com
CA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
CA	H0532	WESTERN HEALTH ADVANTAGE	01	Local CCP	Part D Appeals			Fitzpatrick	Linda	1-916-563-2289		1-916-563-3182	l.fitzpatrick@westernhealth.com